



VIVA OCC KSA

USER GUIDE

Buyer

Abstract

THIS USER GUIDE EXPLAIN ALL STEPS THAT CLIENT NEED TO START SHOPPING

Table of Contents

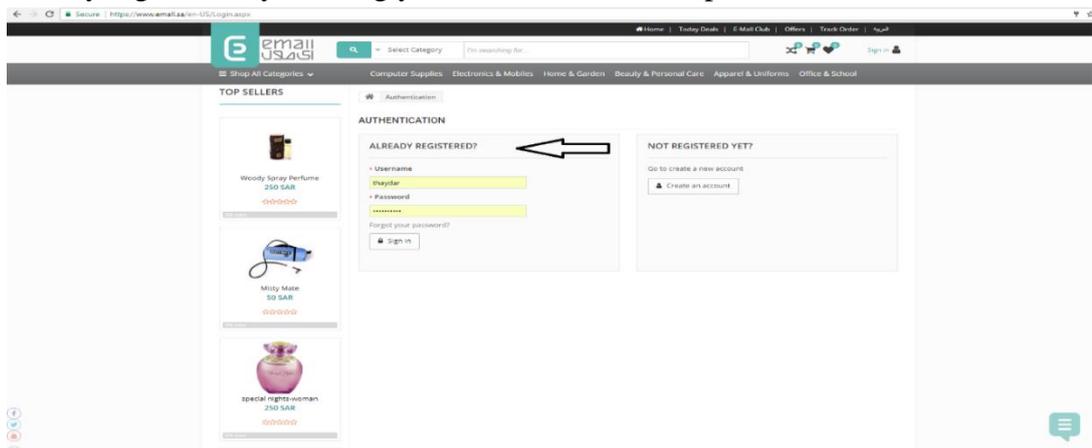
1	Registration in E-mail	2
2	Purchase a Product.....	5
3	Shipping Addresses.....	6
4	Payment method:	8
5	Change Password.....	11
6	Edit profile	12
7	My Orders	13
8	My Bulk Orders	14
9	Recharge account.....	14
10	My Refund	15
11	View wish list	15
12	Wallet transfer.....	16
13	My Contacts	17
14	View feedback	18
15	Browsing History	21
16	E-Mall Club	21
17	My Occasions	22
18	Gift Organizer	23
19	Review	24
20	Stores	24
21	Offers	25
22	Purchase a Bulk Product	25
23	Services	27
23.1	Electronics Services:.....	28
23.2	Postal Services:.....	29
23.3	Charity Service.....	32
24	Track Order.....	32
25	My Surveys	33
26	Feedback	33
27	E-cards method buys.....	34

User Guide Buyer <https://www.emall.sa>



You are now redirected to the main page of the Emall...

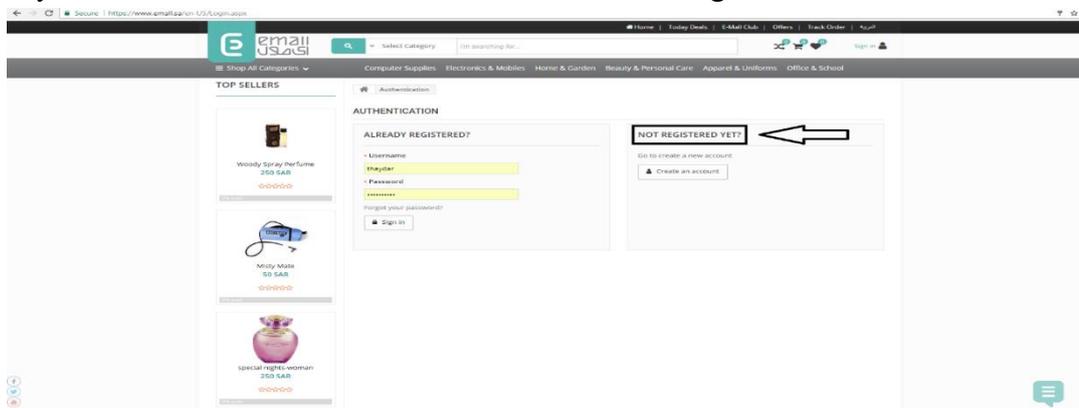
To start shopping, move your mouse over my account and click login if you are already registered by entering your account name and password.



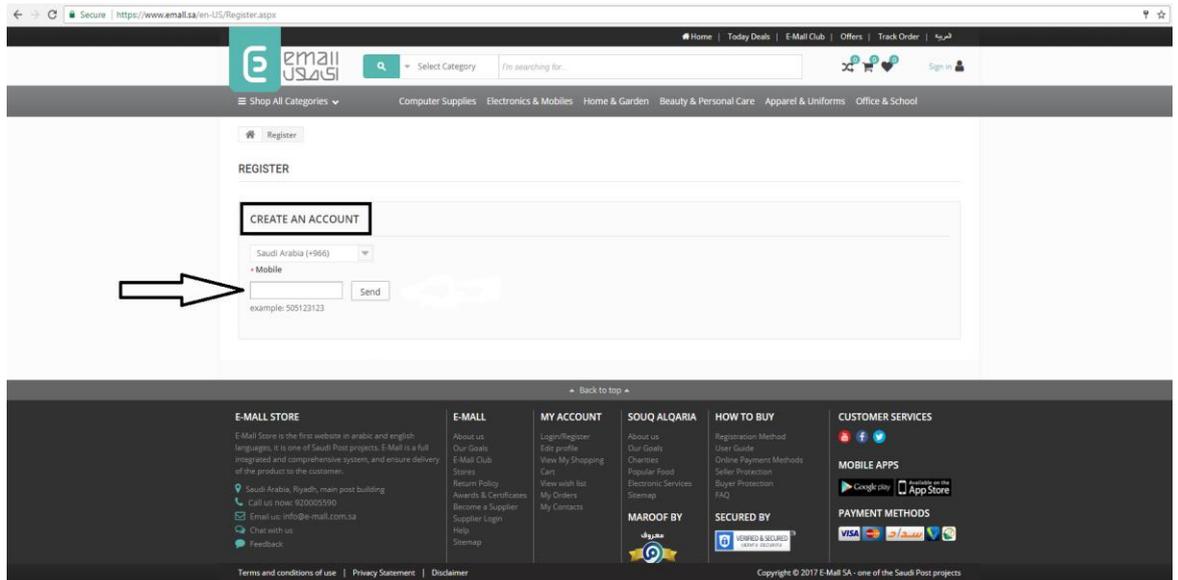
If you are a new user, you should create a new account

1 Registration in Emall

If you are a new user, click "Create an Account" for registration.

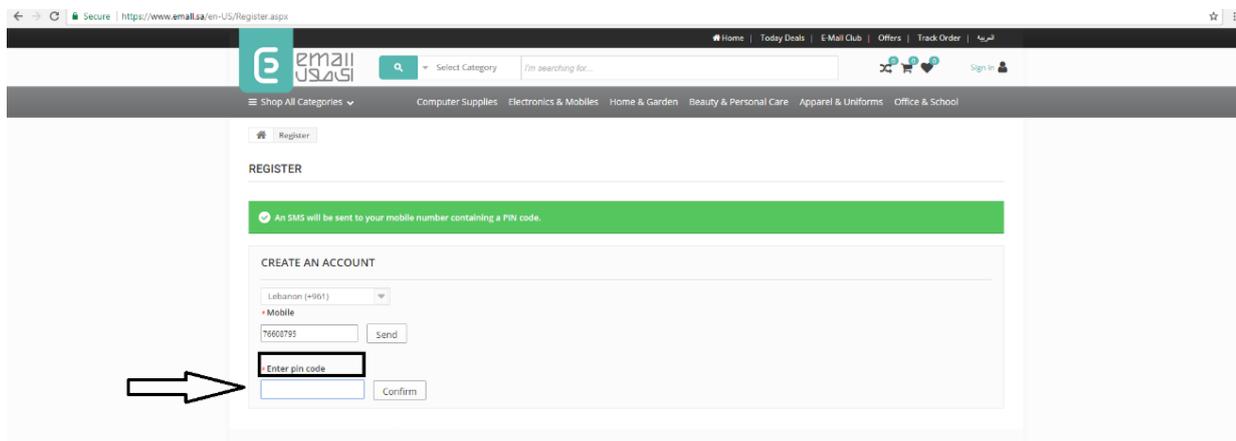


Click on "create an account"



You will be redirected to the registration page, so select your country and enter your mobile number, then click “Send”.

You will receive a confirmation message containing a PIN code. Enter the received code in the designated input box and press “Confirm”.



After Confirmation, you will be redirected to a page to create your account, fill all the required fields.

Sign up

CREATE AN ACCOUNT

* Username: Moustafamalaki

* Password:

* Confirm password:

* Email: moustafa.malaki@hotmail.com

* Confirm email address: moustafa.malaki@hotmail.com

* First Name: Mostafa

* Family Name: Malaki

* Country: Lebanon

* Mobile: +961 70671747

* Enter code: ig3kv

By Checking This Box, I Hereby Certify That I Read And Agree To The Terms And Conditions For E-Mall, And That All My Data Provided Above Is Correct.

ig3kv

Our Experts are Online

Then check the box to certify that you agree to all the terms and conditions of E-mail, and then click the “Create Account” button.

Sign up

CREATE AN ACCOUNT

* Username: Moustafamalaki

* Password:

* Confirm password:

* Email: moustafa.malaki@hotmail.com

* Confirm email address: moustafa.malaki@hotmail.com

* First Name: Mostafa

* Family Name: Malaki

* Country: Lebanon

* Mobile: +961 70671747

* Enter code: ig3kv

By Checking This Box, I Hereby Certify That I Read And Agree To The Terms And Conditions For E-Mall, And That All My Data Provided Above Is Correct.

ig3kv

Our Experts are Online

Create an account

Your account has been successfully created, and you are now able to start shopping from E-mail.

Sign up

CREATE AN ACCOUNT

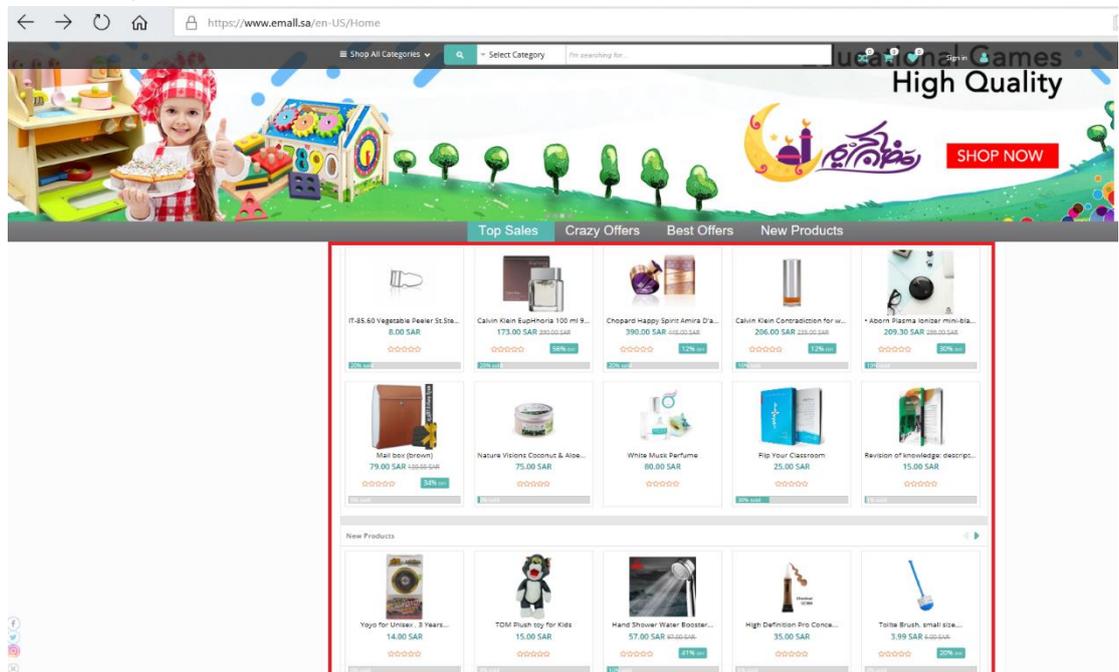
You have been registered successfully, please [click here](#) to login.

Back to top

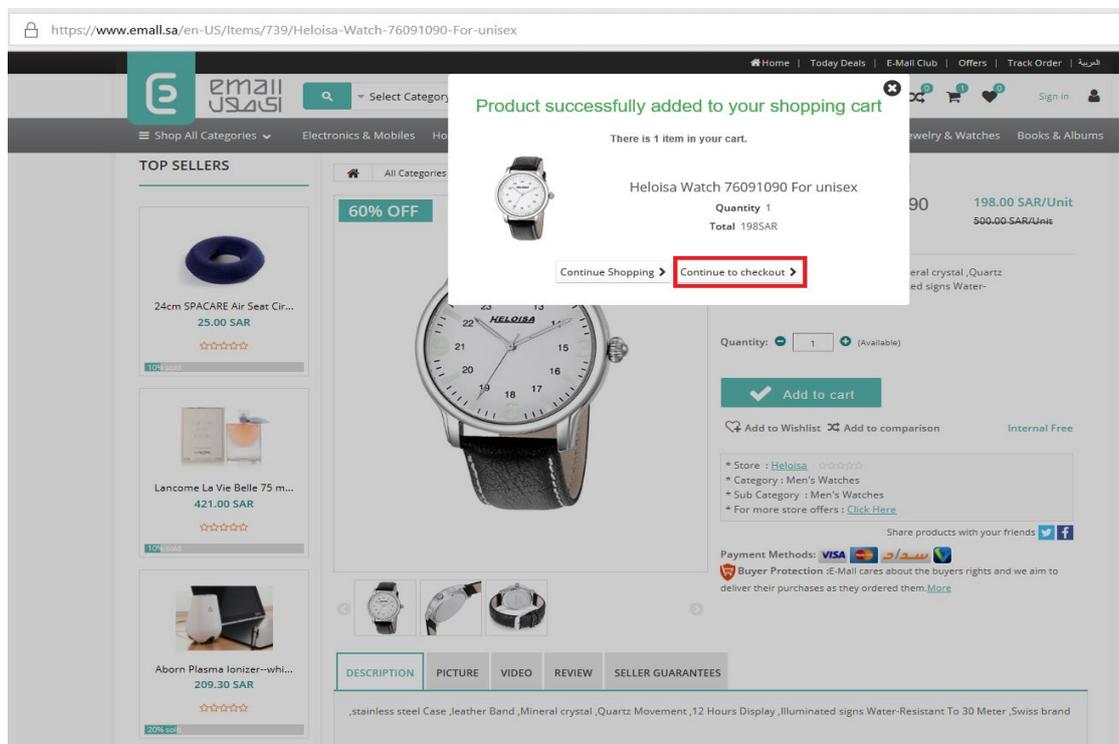
E-MALL STORE	E-MALL	MY ACCOUNT	SOUQ ALQARIA	HOW TO BUY
E-Mall Store is the first website in arabic and english languages, it is one of Saudi Post projects. E-Mall is a full	About us Our Goals	Login/Register Edit profile	About us Our Goals	Registration Method Users Guide

2 Purchase a Product

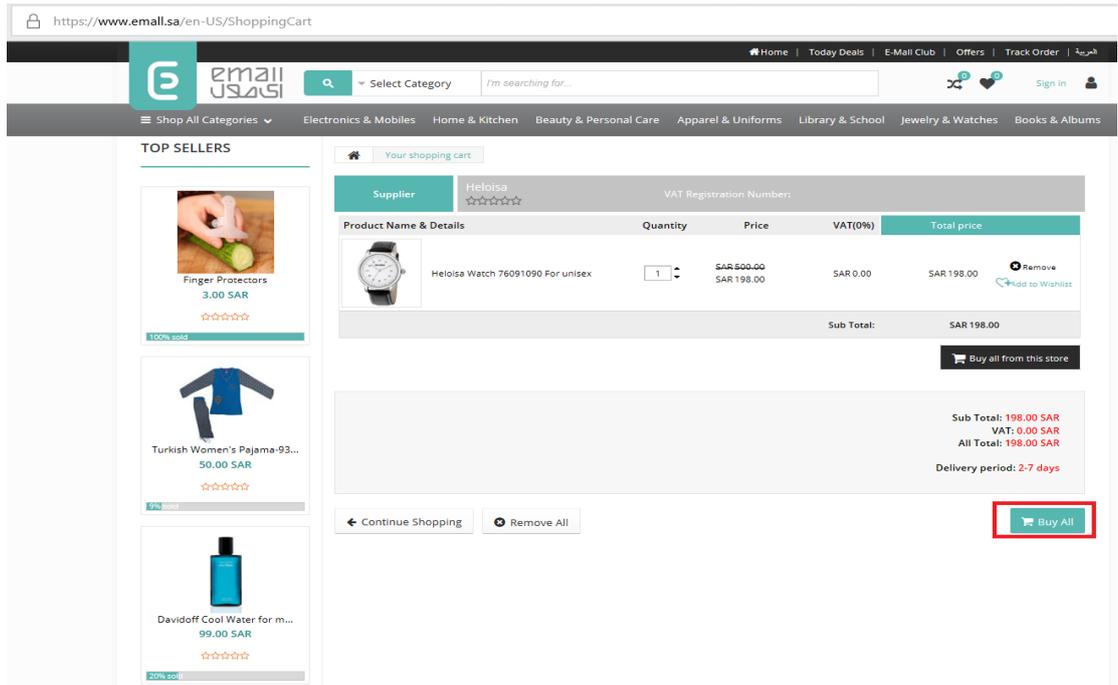
To perform a purchase, find the product you want, and click on it, and then click “Buy Now”.



And then click “Add to cart” button, and then click “continue to checkout”



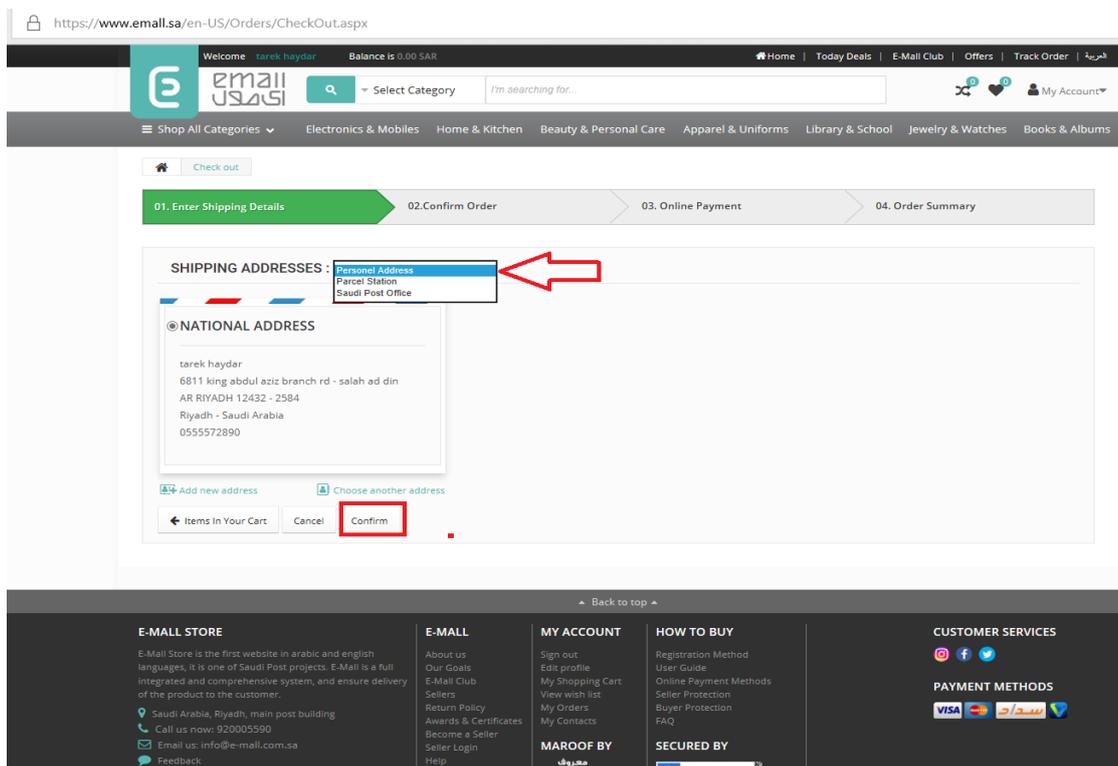
You will be redirected to your shopping cart displaying the added product. Click “buy all from this Store” button to continue the checkout process.



3 Shipping Addresses

After clicking on the purchase process you must choose the shipping address. There are three cases for your shipping addresses:

1. Personal addresses through which your place of residence or place of work is determined



2. Parcel station through which you can receive it from your nearest parcels station

https://www.emall.sa/en-US/Orders/CheckOut.aspx

Welcome tarek haydar Balance is 0.00 SAR

Home Today Deals E-Mail Club Offers Track Order العربية

emall.com.sa Select Category I'm searching for...

Shop All Categories Electronics & Mobiles Home & Kitchen Beauty & Personal Care Apparel & Uniforms Library & School Jewelry & Watches Books & Albums

Check out

01. Enter Shipping Details 02. Confirm Order 03. Online Payment 04. Order Summary

SHIPPING ADDRESSES : PARCEL STATION

City: AR RIYADH

Parcel Station: Massif Office Parcel station

Items In Your Cart Cancel Confirm

Back to top

E-MALL STORE
E-Mall Store is the first website in arabic and english languages. It is one of Saudi Post projects. E-Mall is a full integrated and comprehensive system, and ensure delivery of the product to the customer.
Saudi Arabia, Riyadh, main post building
Call us now: 920005590
Email us: info@e-mail.com.sa
Feedback

E-MALL
About us
Our Goals
E-Mail Club
Sellers
Return Policy
Awards & Certificates
Become a Seller
Seller Login
Help

MY ACCOUNT
Sign out
Edit profile
My Shopping Cart
View wish list
My Orders
My Contacts

HOW TO BUY
Registration Method
User Guide
Online Payment Methods
Seller Protection
Buyer Protection
FAQ

CUSTOMER SERVICES
PAYMENT METHODS
VISA Mada

SECURED BY
VERIFIED & SECURED
Verified Security

3. The Saudi Post Office, which you can receive from your nearest post by sending you a message stating that the shipment has been delivered to the post office

https://www.emall.sa/en-US/Orders/CheckOut.aspx

Welcome tarek haydar Balance is 0.00 SAR

Home Today Deals E-Mail Club Offers Track Order العربية

emall.com.sa Select Category I'm searching for...

Shop All Categories Electronics & Mobiles Home & Kitchen Beauty & Personal Care Apparel & Uniforms Library & School Jewelry & Watches Books & Albums

Check out

01. Enter Shipping Details 02. Confirm Order 03. Online Payment 04. Order Summary

SHIPPING ADDRESSES : SAUDI POST OFFICE

Region: Al Riyadh

City: RIYADH

Saudi Post Office: Al Masif

Items In Your Cart Cancel Confirm

Back to top

E-MALL STORE
E-Mall Store is the first website in arabic and english languages. It is one of Saudi Post projects. E-Mall is a full integrated and comprehensive system, and ensure delivery of the product to the customer.
Saudi Arabia, Riyadh, main post building
Call us now: 920005590
Email us: info@e-mail.com.sa
Feedback

E-MALL
About us
Our Goals
E-Mail Club
Sellers
Return Policy
Awards & Certificates
Become a Seller
Seller Login
Help

MY ACCOUNT
Sign out
Edit profile
My Shopping Cart
View wish list
My Orders
My Contacts

HOW TO BUY
Registration Method
User Guide
Online Payment Methods
Seller Protection
Buyer Protection
FAQ

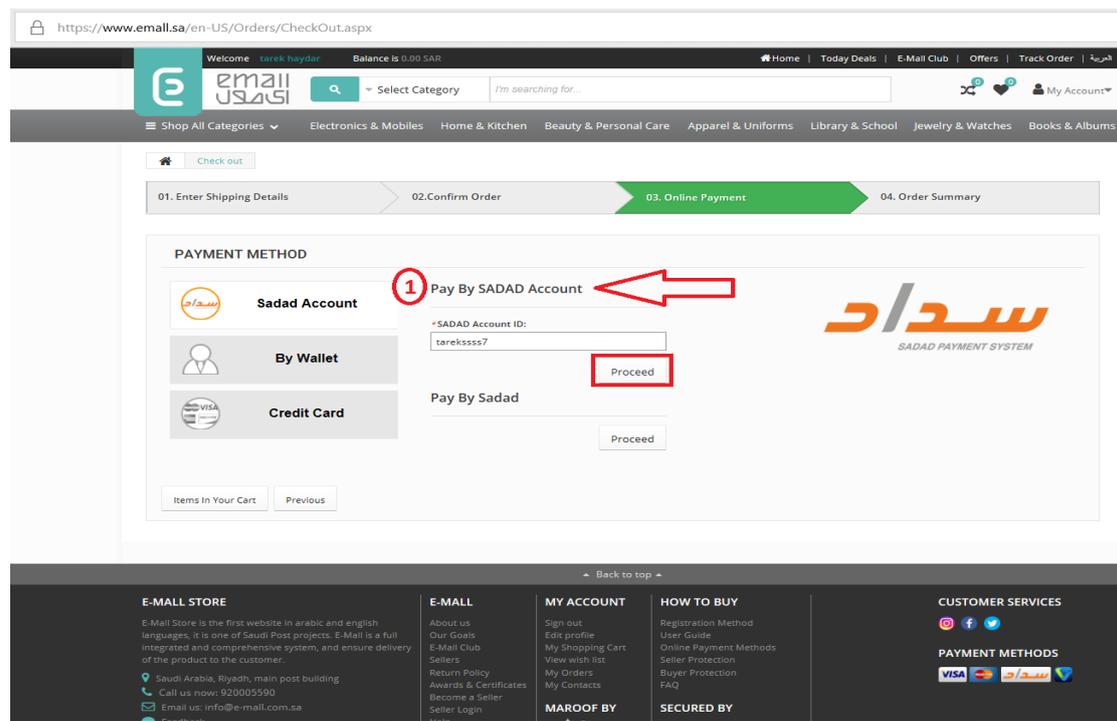
CUSTOMER SERVICES
PAYMENT METHODS
VISA Mada

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VERIFIED & SECURED
Verified Security

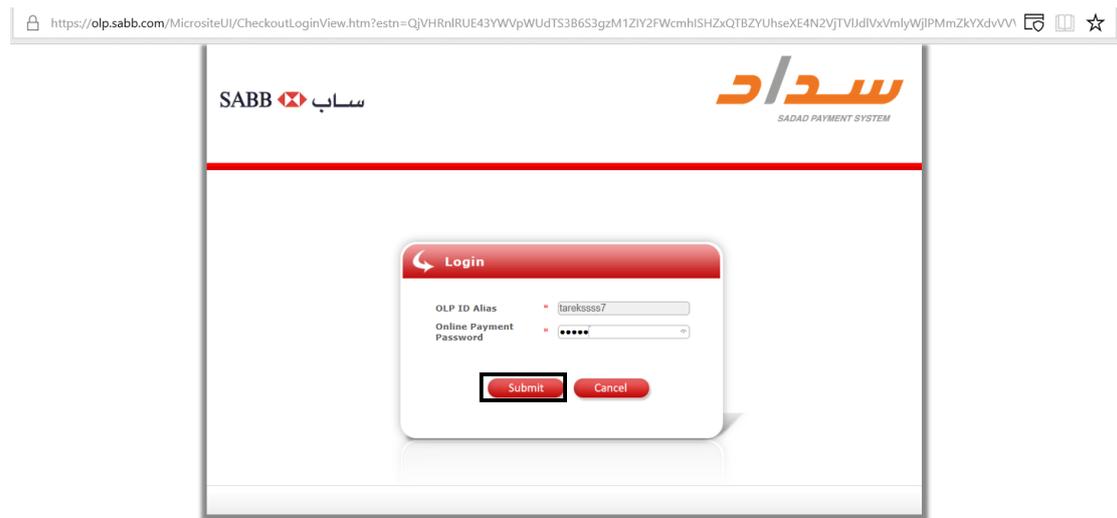
4 Payment method:

There are four ways to pay through any mall:

I. Personal payment account It is through your bank account to submit a payment account and then transfer a certain amount from your bank account to a payment account and proceed with the payment process You must add the user name payment that was created

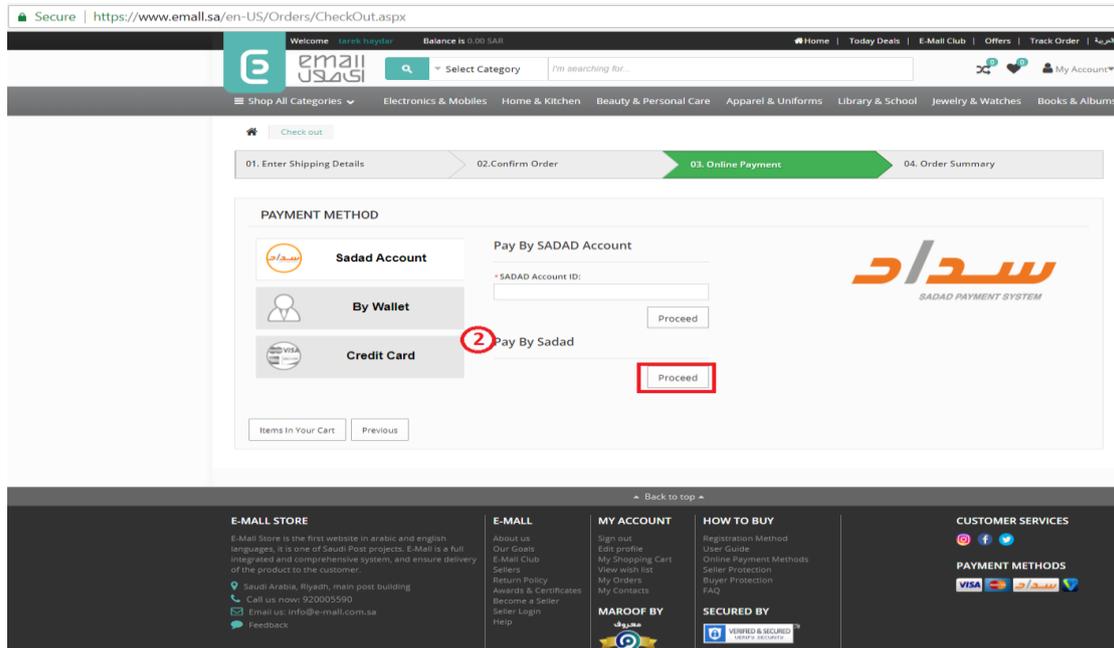


Then click Continue and open your bank account for payment and finally set the password for the account and pay

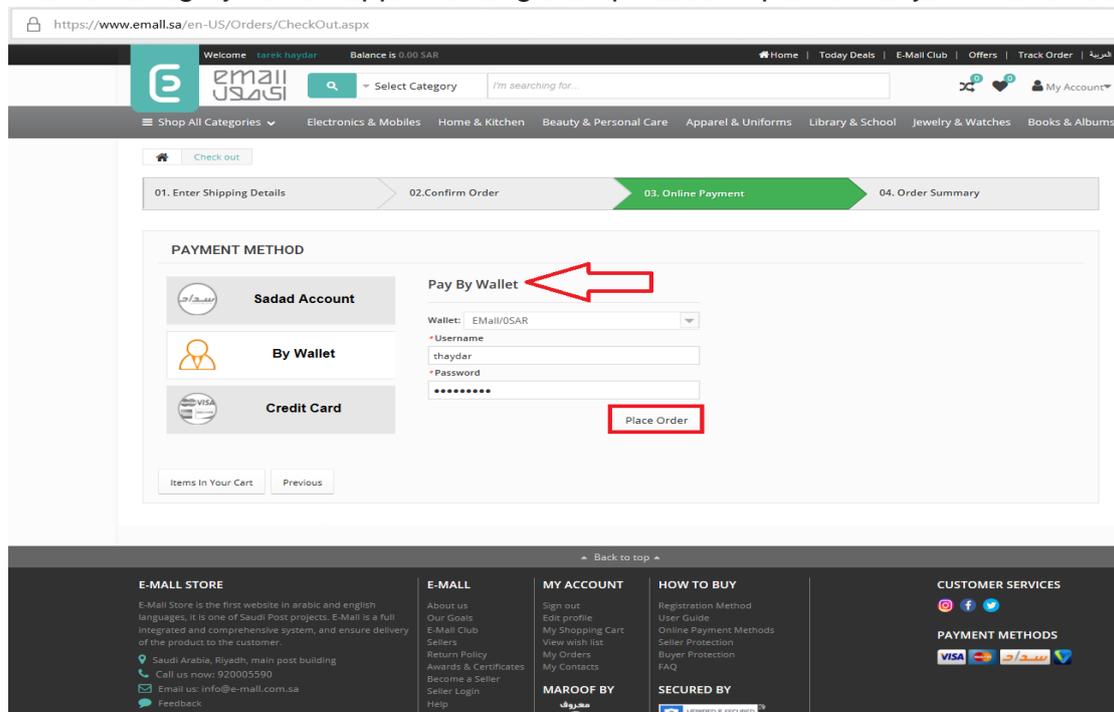


II. Saddad offline or post offices, which in turn receives a message with a uniform payment code 021 and then includes the transaction number

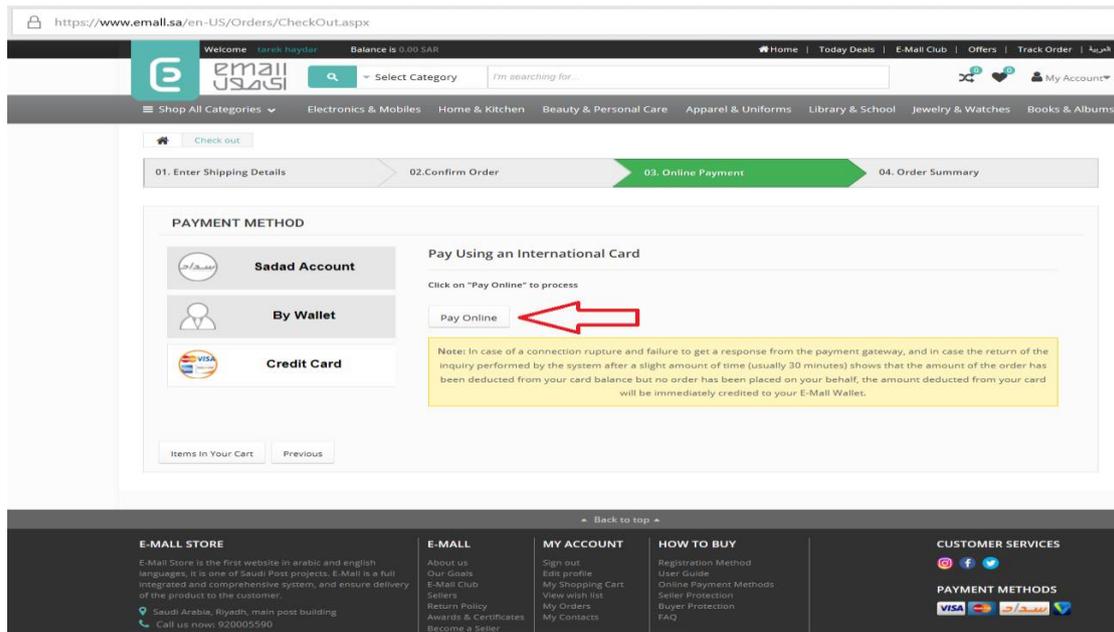
and invoice and when you go to the nearest post office that gives the code and then pay in cash and finally begins processing the order to get you to the shipping address specified according to your request



III. Wallet This method allows you to pay from your wallet as a refund of a certain amount of money, for example an order has been canceled through you or shipped through coupon cards provided by the site



IV. Payment by credit card through your bank card If you are a MasterCard or Visa Card you can pay to buy your need from the site



And then open the page you choose if the card you have a Visa or Mastercard Fields must be filled in English, not Arabic and click on the payment

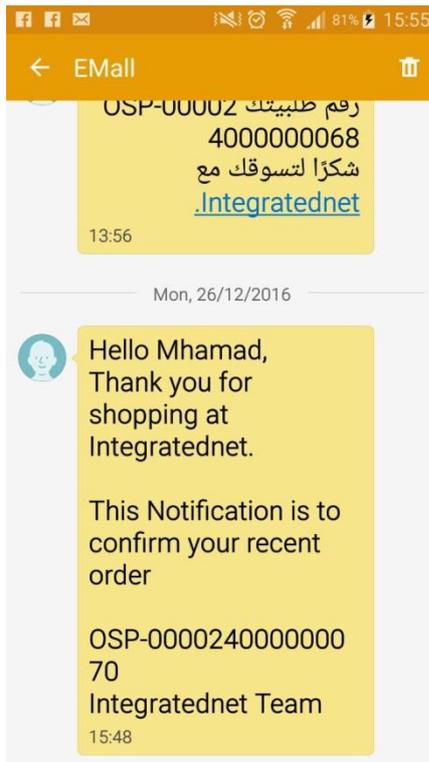
https://lpg.stspayone.com/PayOnePC/PaymentPayServlet?Action=0&BankID=ANBPAY&MerchantID=100000244&CurrencyCode=682&Amount=

First

Second

note: the card holder name must be type english not arabic, if you type arabic name the transaction will be canceled

After the process is complete you will receive a notification (by email, or SMS, etc...) to confirm your order stating that the process has been successfully completed, and containing your order number.

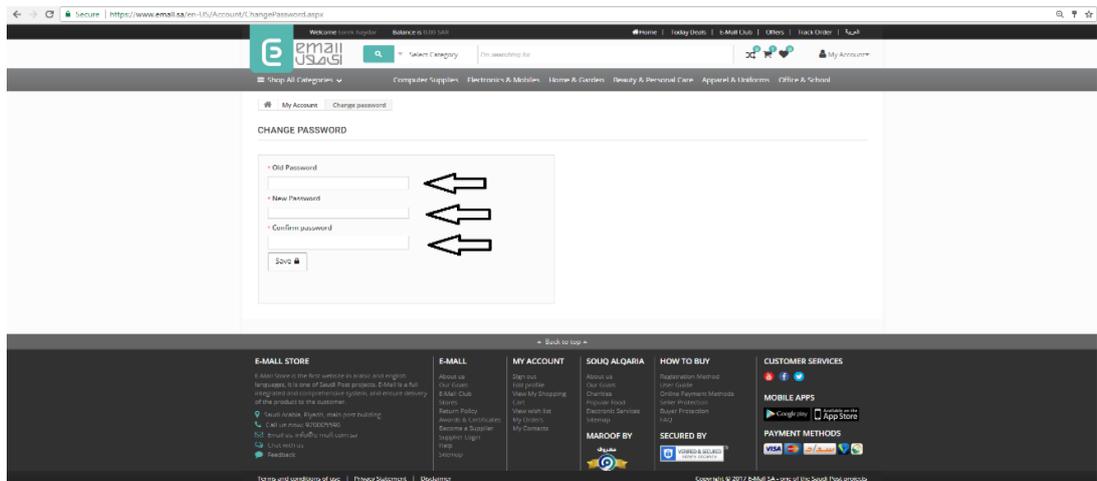
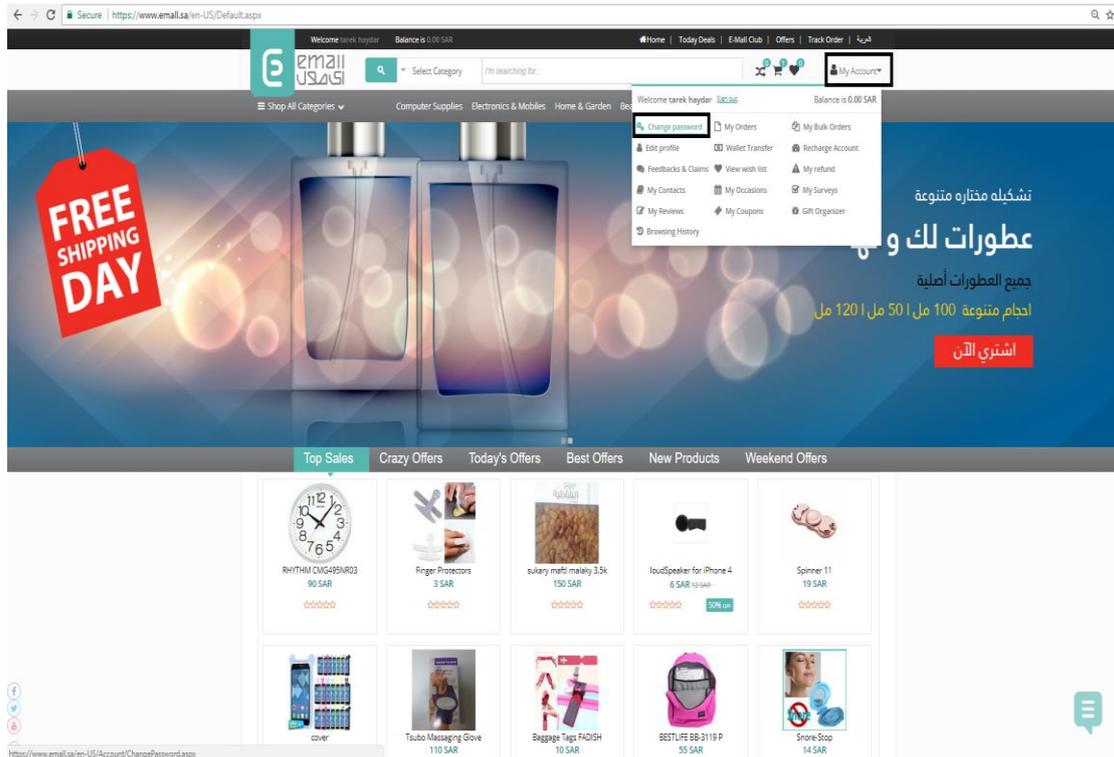


All information relating to your account from modifying the data and changing the password to the account balance and your orders and recharge the account or transfer from your wallet is found in this window only by directing the arrow to "My Account" as shown in the picture below

5 Change Password

To change your password, move your mouse over “My Account” then Click "Change Password".

In the displayed page, enter your old password in its corresponding field, then enter a new password, and repeat it in the “Confirm Password”, then click “Save”. (Note: The password should be max 12 characters or digits).



6 Edit profile

Move your mouse over “My Account” then Click "Edit Profile" to update your previously added information.

This module enables you to modify your information and personal data, your addresses and your preferred categories, and also you can change the mobile number, but your account remains the same but with a new mobile number as shown in the picture below

https://www.emall.sa/en-US/tarek--haydar/EditProfile

Welcome tarek haydar Balance is 0.00 SAR

Home Today Deals E-Mail Club Offers Track Order العربية

Select Category I'm searching for...

Shop All Categories Electronics & Mobiles Home & Garden Beauty & Personal Care Apparel & Uniforms Office & School Jewelry & Watches Books & Albums

My Account My Profile

MY PROFILE

01. Personal information 02. Shipping address

PERSONAL INFORMATION

*required field

Username
tarek haydar

First Name*
tarek

Family Name*
haydar

Mobile*
555728903 [Update mobile number](#)

Email Address*
tarek.haydar@hotmail.com

In case of the need to refund, please provide the following information

Bank Name
The National Commercial Bank

Account No
SA1234567891234567880234
example: SA1234567891234567891234

Preferred language*
Arabic

Subscribe to news letter

I guarantee the accuracy of the bank account data including the account number and account holder's name, and that it is under my responsibility.

Save Next

And change the National address

Secure | https://www.emall.sa/en-US/Account/EditProfile.aspx

Welcome tarek haydar Balance is 0.00 SAR

Home Today Deals E-Mail Club Offers Track Order العربية

Select Category I'm searching for...

Shop All Categories Computer Supplies Electronics & Mobiles Home & Garden Beauty & Personal Care Apparel & Uniforms Office & School

My Account My Profile

MY PROFILE

01. Personal information 02. Shipping address

ADDRESSES

Please configure your default billing and delivery addresses when placing an order. You may also add additional addresses, which can be useful for sending gifts or receiving an order at your office.

Your addresses are listed below.

Be sure to update your personal information if it has changed.

NATIONAL ADDRESS

mohamad homsi
6811 wadi abu arab - al wadi
AR RIYADH 13313 - 3007
AR RIYADH - Saudi Arabia
0555728903

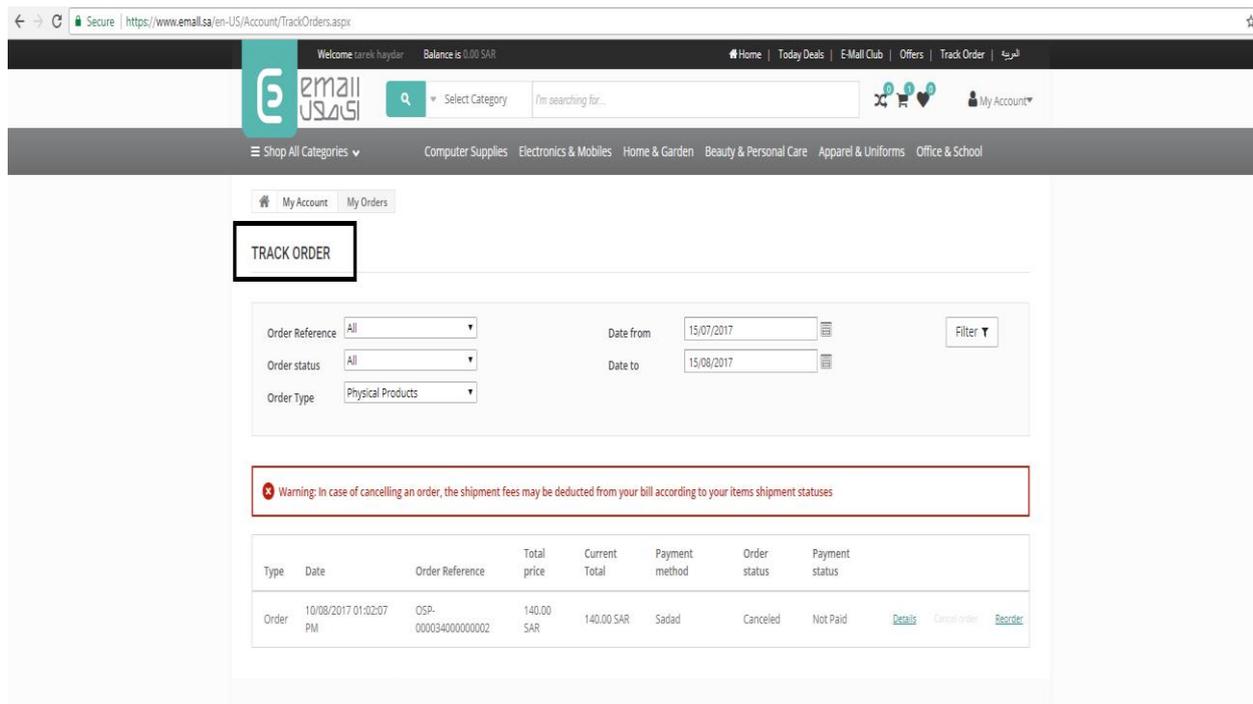
Edit Delete

Add new address

Back

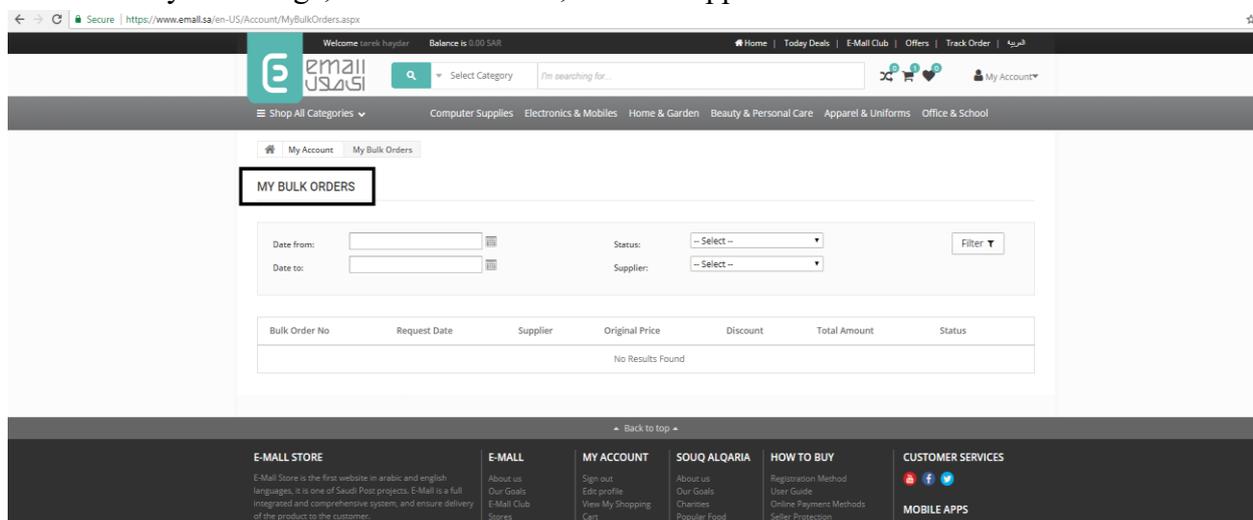
7 My Orders

Move your mouse over “My Account” then Click "My orders”. This module enables you to review your created orders that have been purchased and filter them by the order’s type, date range, the order reference, and the order status.



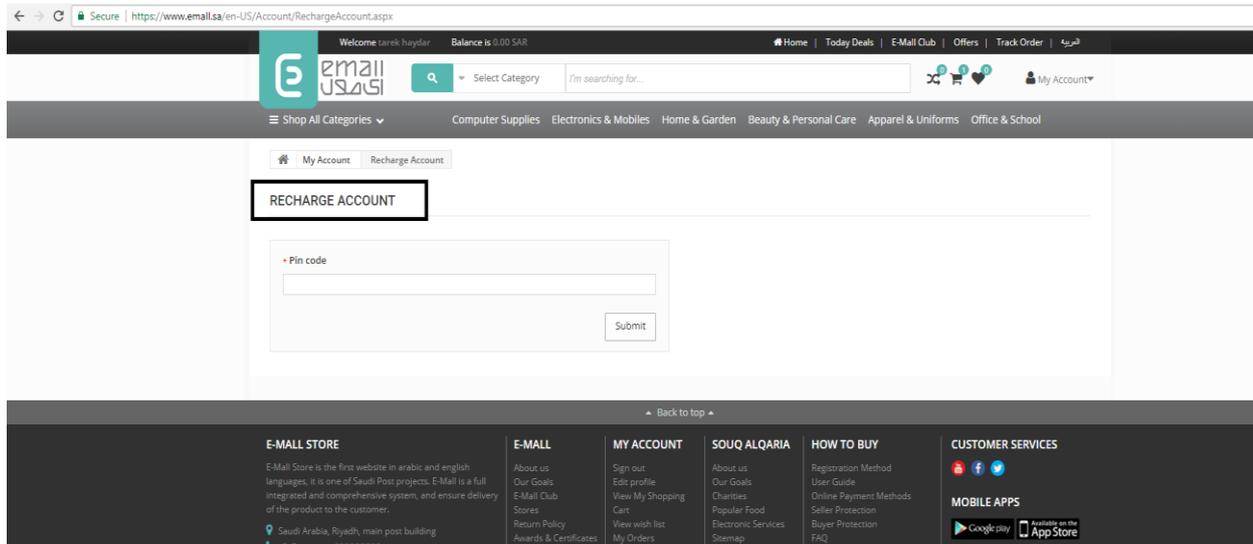
8 My Bulk Orders

Move your mouse over “My Account” then Click "My Bulk Orders". This module enables the user to review his created bulk orders with the possibility to filter them by date range, the order’s status, and the supplier.



9 Recharge account

Move your mouse over “My Account” then Click "Recharge Account”. This feature enables you to recharge your account by entering the PIN code of a previously purchased card and that will be available in the markets.



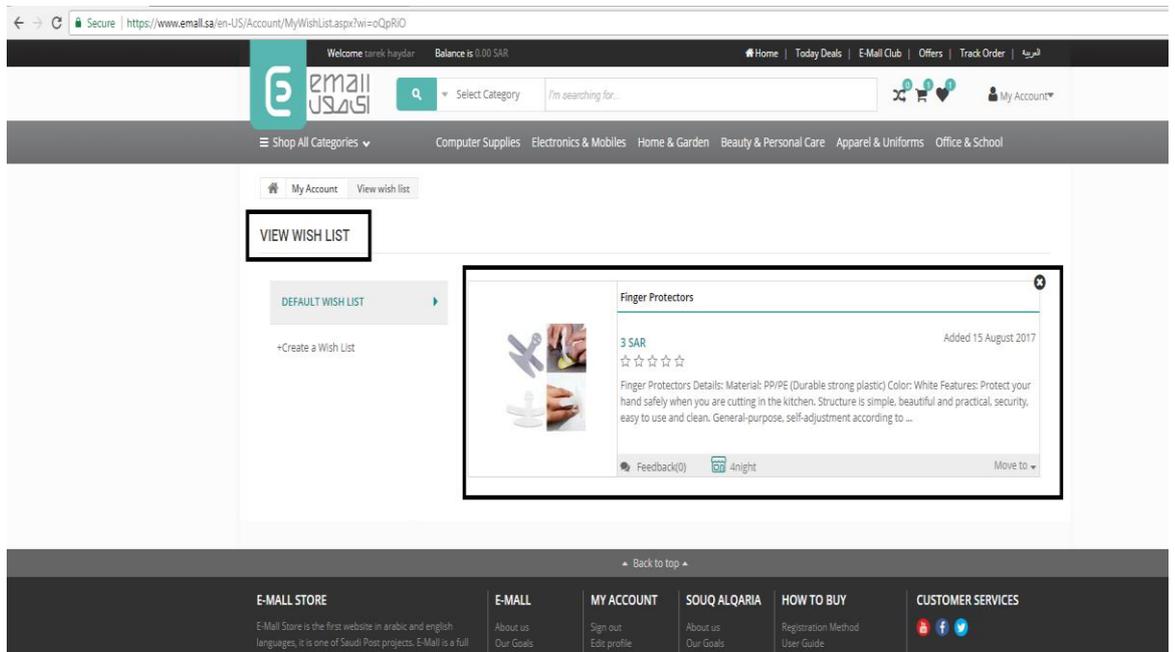
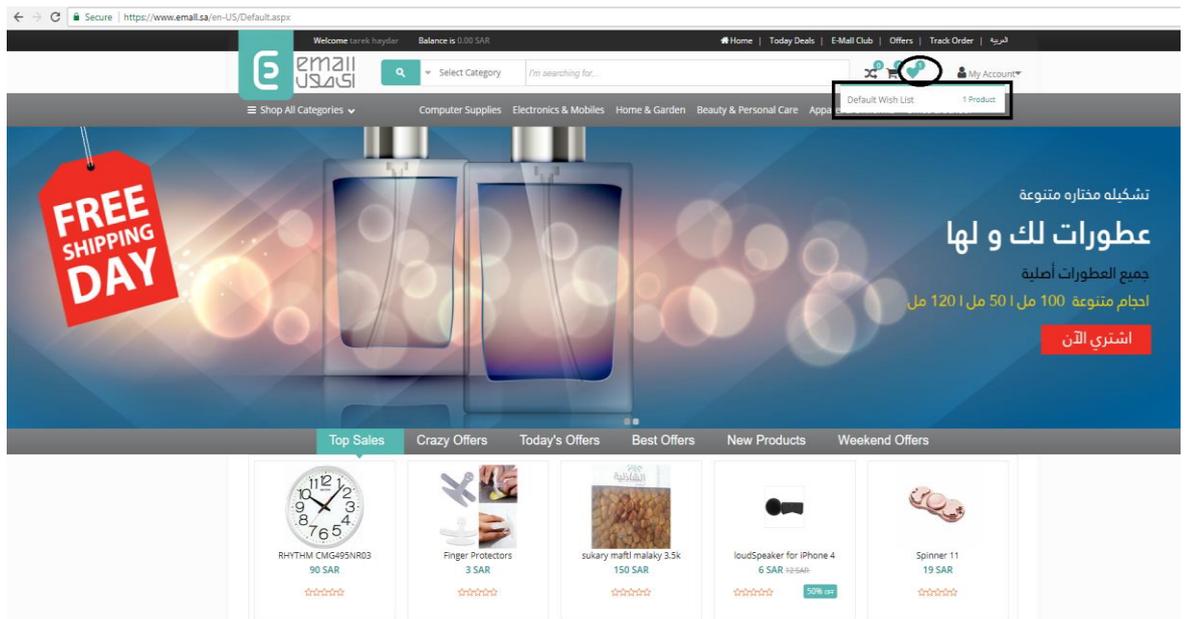
10 My Refund

Move your mouse over “My Account” then Click "My refund". This module displays your cancelled orders with the ability to view each order’s details. You can filter the displayed data by the date range you want.

Date	Back Order Reference	Order Reference	Total price
28/12/2016 09:37:42 AM	OSP-000024000000071	OSP-000024000000070	50.00 SAR Details
23/12/2016 04:22:11 PM	OSP-000024000000069	OSP-000024000000068	50.00 SAR Details
21/12/2016 02:05:10 PM	OSP-000588000000098	OSP-000588000000095	11.50 SAR Details
21/12/2016 02:04:58 PM	OSP-000024000000053	OSP-000024000000052	50.00 SAR Details
21/12/2016 02:04:47 PM	OSP-000588000000097	OSP-000588000000096	11.50 SAR Details

11 View wish list

Move your mouse over “My Account” then Click "View Wish List". While browsing E-mall, you can save products to a wish list so that you can buy them later. The wish list can be the default one which is automatically created, or you are able to create your own lists. Thus, this module displays all the available wish lists with their containing products.



12 Wallet transfer

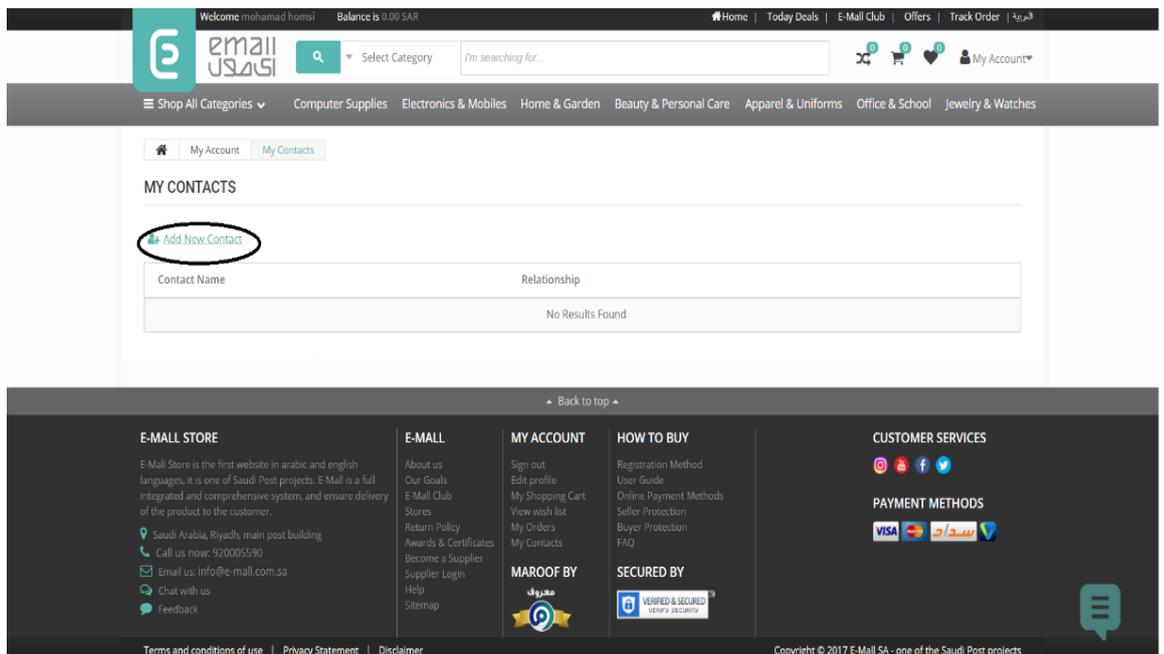
Move your mouse over “My Account” then Click "Wallet Transfer".
This module enables the user to transfer an amount of money from his wallet to his bank account.

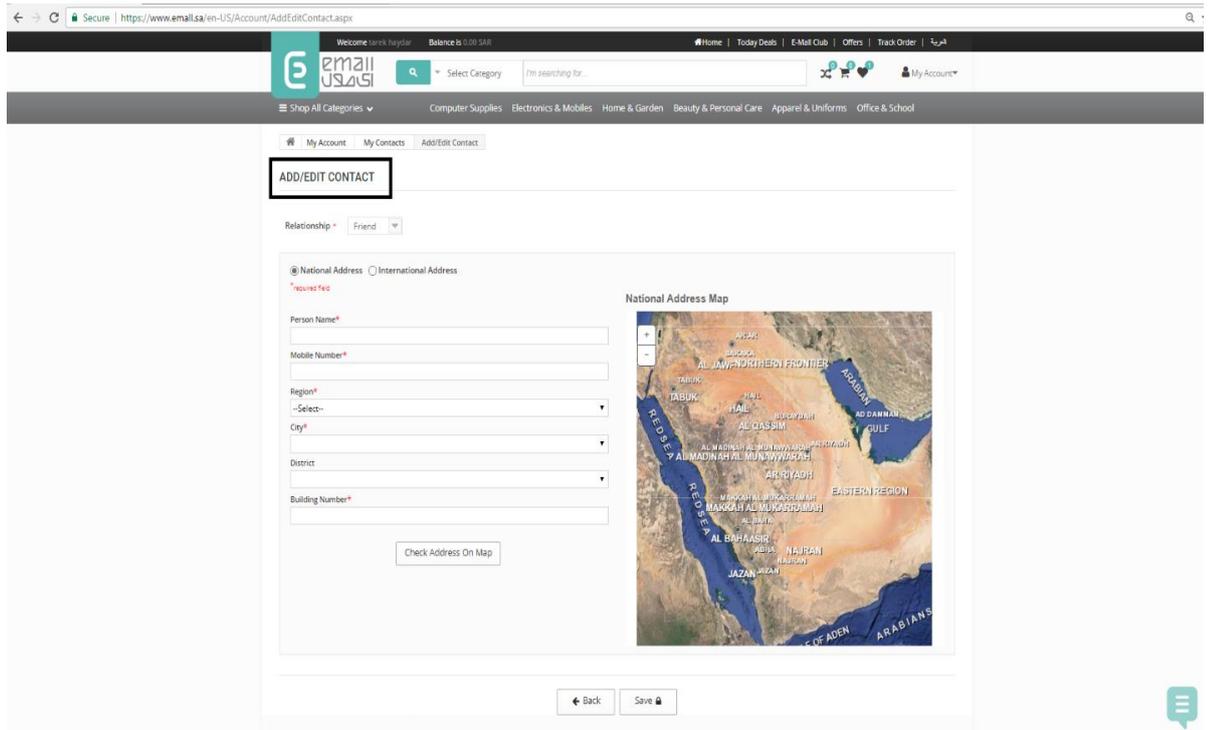


13 [My Contacts](#)

Move your mouse over “My Account” then Click "My Contacts".

This module enables you to add contacts (Friends, Family...) to your account or modify the previously added contacts in order to use them later to ship products to.





14 [View feedback](#)

Move your mouse over “My Account” then Click "View Feedback".

Using this module, you are able to send your feedback or your suggestion to Email or to any specific supplier.

Click the "Add Feedback" button.

FEEDBACKS & CLAIMS

Subject: --Select-- Start date: End date: Filter

Status: --Select--

[Add Feedback](#)

Subject	Feedback title	Date	Status	Order Reference	Decision
Comments	ملاحظة	11/09/2017 01:26:14 PM	Feedback		View Details
Comments	ملاحظة	20/08/2017 02:33:25 PM	Feedback		View Details
Comments	مجرد رأي	16/08/2017 09:58:03 AM	Feedback		View Details
Comments	ملاحظات	15/08/2017 10:32:00 AM	Feedback		View Details
Suggestions	ملاحظة	29/07/2017 02:15:48 PM	Feedback		View Details

Create a comments

The screenshot shows a web form titled "ADD FEEDBACK". It contains the following fields: "Subject" is a dropdown menu with "Comments" selected; "Title" is a text input field containing "Riyadh"; "Supplier" is a dropdown menu with "ETON" selected; "Comments" is a large text area containing "Good Service". At the bottom right, there are two buttons: "Send" with a right-pointing arrow and "Cancel".

Create a complaint

In the "Add Feedback" form, select "Complaint" as subject, enter the reference of the received order, fill the required fields, and then click "Send".

The screenshot shows the "ADD FEEDBACK" form with the following fields: "Subject" is a dropdown menu with "Complaint" selected; "Title" is a text input field containing "Riyadh"; "Supplier" is a dropdown menu with "ETON" selected; "Order Reference" is a text input field containing "OSP-000024000000070"; "Comments" is a large text area containing "Bad Product". At the bottom right, there are two buttons: "Send" with a right-pointing arrow and "Cancel".

To view the details of the previous proposals, press the "Show details"

Secure | https://www.email.sa/en-US/Account/MyFeedbacks.aspx

Welcome mohamed hormi | Balance is 0.00 SAR

Home | Today Deals | E-Mail Club | Offers | Track Order | العربية

email USA.SI Select Category | I'm searching for...

Shop All Categories | Computer Supplies | Electronics & Mobiles | Home & Garden | Beauty & Personal Care | Apparel & Uniforms | Office & School

My Account | Feedbacks & Claims

FEEDBACKS & CLAIMS

Subject: --Select-- Start date: [] Filter

Status: --Select-- End date: []

[Add Feedback](#)

Subject	Feedback title	Date	Status	Order Reference	Decision
Suggestions	djhgkgsjffj	07/08/2017 12:00:48 PM	Feedback		View Details
Suggestions	jfhvccdfghk	30/07/2017 10:45:11 AM	Feedback		View Details

Back to top

E-MALL STORE

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 Saudi Arabia, Riyadh - main post building
 Call us NOW: 920002590
 Email us: info@email.com.sa
 Chat with us
 Feedback

E-MALL

About us
 Our Goals
 E-Mail Club
 Stores
 Return Policy
 Awards & Certificates
 Become a Supplier
 Supplier Login
 Help
 Sitemap

MY ACCOUNT

Sign In
 Edit profile
 View My Shopping Cart
 Wishlist list
 My Orders
 My Coupons

SOUQ ALQARIA

About us
 Our Goals
 Charities
 Popular Food
 Electronic Services
 Sitemap

MAROUF BY

SECURED BY

HOW TO BUY

Registration Method
 User Guide
 Online Payment Methods
 Seller Protection
 Buyer Protection
 FAQ

CUSTOMER SERVICES

MOBILE APPS

[Google play](#) [Available on the App Store](#)

PAYMENT METHODS

VISA | M.C. | A.S. | S.C. | C.C. | C.D. | C.E. | C.F. | C.G. | C.H. | C.I. | C.J. | C.K. | C.L. | C.M. | C.N. | C.O. | C.P. | C.Q. | C.R. | C.S. | C.T. | C.U. | C.V. | C.W. | C.X. | C.Y. | C.Z.

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Secure | https://www.email.sa/en-US/Account/FeedbackDetails.aspx?fb=lib

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email USA.SI Select Category | I'm searching for...

Shop All Categories | Computer Supplies | Electronics & Mobiles | Home & Garden | Beauty & Personal Care | Apparel & Uniforms | Office & School

My Account | Feedbacks & Claims | **View feedback details**

VIEW FEEDBACK DETAILS

Subject: Suggestions Feedback title: djhgkgsjffj

Date: 07/08/2017 12:00:48 PM Supplier: National Day

Status: Feedback Order No:

Return Order Number:

Comments

07/08/2017 12:00:48 PM

07/08/2017 12:01:36 PM

[Show Image](#)

PM 12:03:16 07/08/2017
 National Day

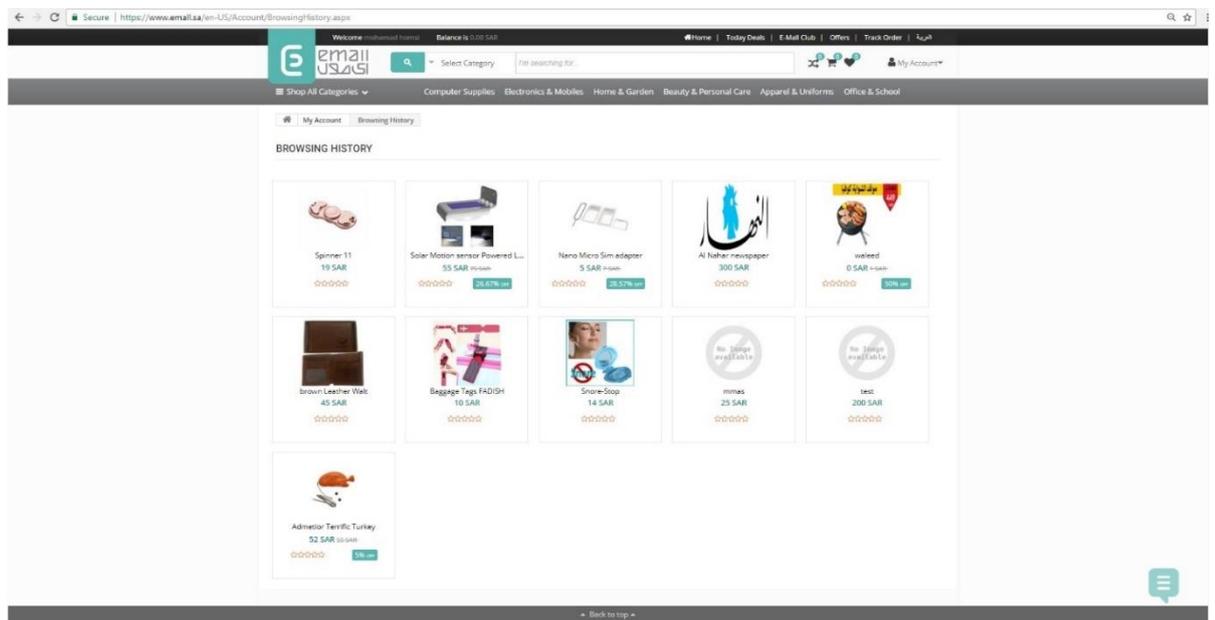
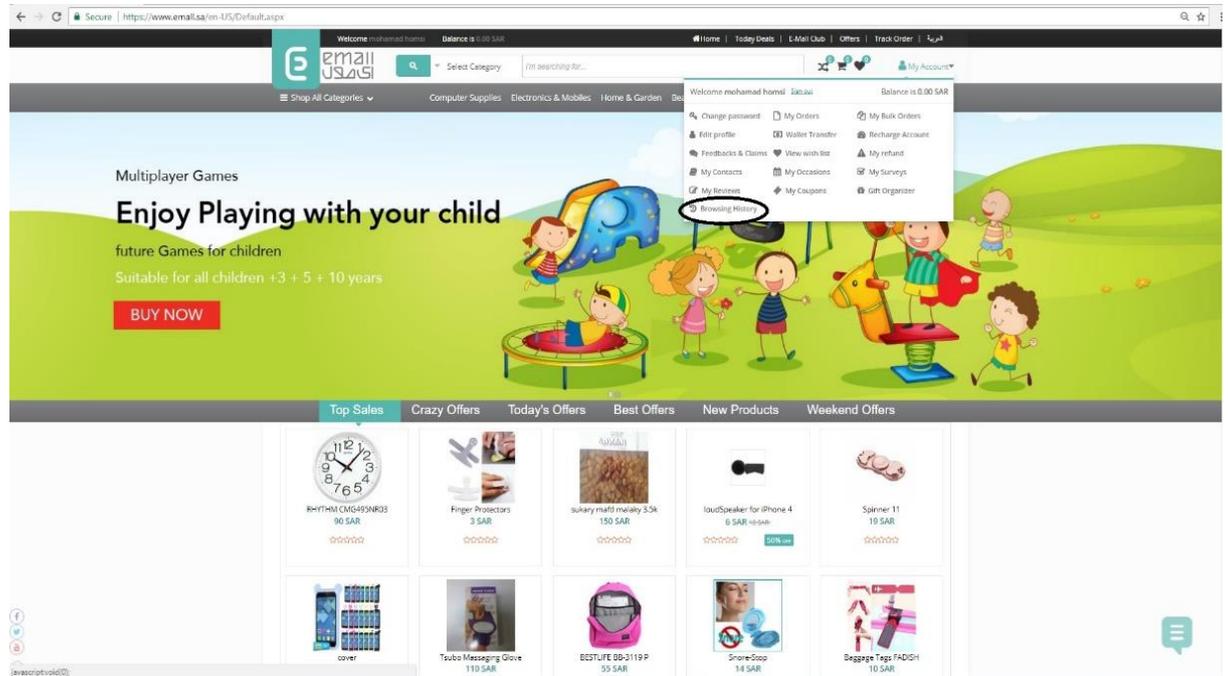
Max upload size 1000 KB
 Allowed file extension: JPEG, GIF, PNG, MP3

[Upload Image](#)

15 Browsing History

Move your mouse over “My Account” then Click "Browsing History". This module enables

You to review the last visited products



16 E-Mall Club

This module is accessed from the top menu by clicking “E-mall Club”. The displayed page contains a detailed explanation of the process of calculating your points, and presenting the E-mall prizes and rewards.

Secure | https://www.emall.sa/en-US/Footer/EMailClub.aspx

Welcome muhammad hamed Balance is 0.00 SAR

Home | Today Deals | E-Mail Club | Offers | Track Order | العربية

emall US&A Select Category [In searching for...]

Shop All Categories Computer Supplies Electronics & Mobiles Home & Garden Beauty & Personal Care Apparel & Uniforms Office & School

TOP SELLERS

Woolly Spray Perfume 250 SAR

Misty Maze 50 SAR

special night-woman 250 SAR

E-MAIL CLUB



Dear customer you are welcome in E-Mail Club
Because of E-Mail interest to thank and respect you for your purchase and going on your opinions and suggestions, we want to announce that we have create E-Mail club, it's special for you, you can enjoy getting many valuable gifts and free shipping and other benefits that interest people who buy from the internet

Points substitution mechanics
Points substitution mechanics depends on the action that the customer do, look at the following table

Action	Points
Buy Transaction	20 Points
Buy products or services	1 point for each 20 SAR
Responding to questionnaires	5 Points
Evaluation	2 Points
Adding comment to the product that you buy	3 Points

E-Mail Club Online and mobile

Secure | https://www.emall.sa/en-US/Footer/EMailClub.aspx

Shop All Categories Select Category [In searching for...]

Misty Maze 50 SAR

special night-woman 250 SAR

True Back 195 SAR

Dear customer you are welcome in E-Mail Club
Because of E-Mail interest to thank and respect you for your purchase and going on your opinions and suggestions, we want to announce that we have create E-Mail club, it's special for you, you can enjoy getting many valuable gifts and free shipping and other benefits that interest people who buy from the internet

Points substitution mechanics
Points substitution mechanics depends on the action that the customer do, look at the following table

Action	Points
Buy Transaction	20 Points
Buy products or services	1 point for each 20 SAR
Responding to questionnaires	5 Points
Evaluation	2 Points
Adding comment to the product that you buy	3 Points

E-Mail Club Prizes and awards
Customers can redeem their points by replacing them with a range of valuable and diverse gifts and they can also redeem their points with a Free Shipping

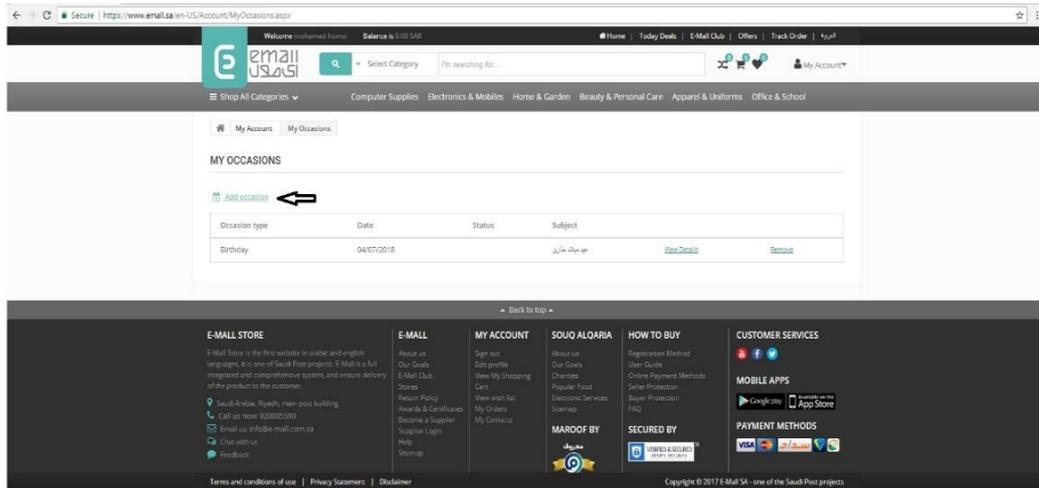
Gift	Points
Al-Rear club Cup	1500 Points
Al-Halal Club Bread toaster	1500 Points
Flash memory	1500 Points
Summer car toy H2	1000 Points
Personal care collection for men	2500 Points
Watch for man	6500 Points
Personal care collection for women	2500 Points
Free Shipping	20 Points

Substitution Way
Sign in, and from the My Account menu, choose E-Mail Club then choose what you want.

View all bonuses

17 My Occasions

Move your mouse over “My Account” then Click "My Occasions". Using this module, you can schedule your events by adding occasions such as birthdays and holidays to your account with the ability to link them to your contacts.



ADD OCCASION

Subject
my freind birthday

Occasion type
Birthday

Contact Name
shadi sidawi

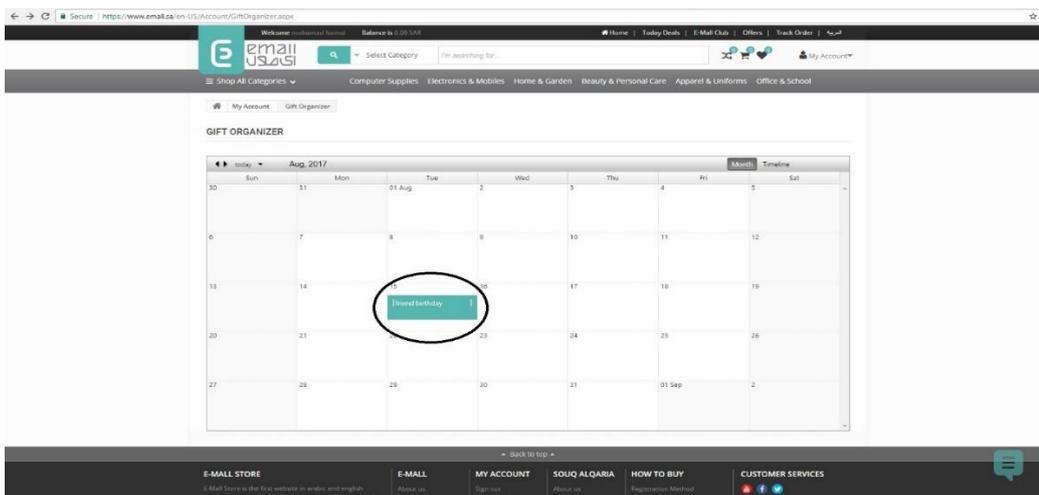
Date
20/12/2016

Description
birthday

[Send](#) [Cancel](#)

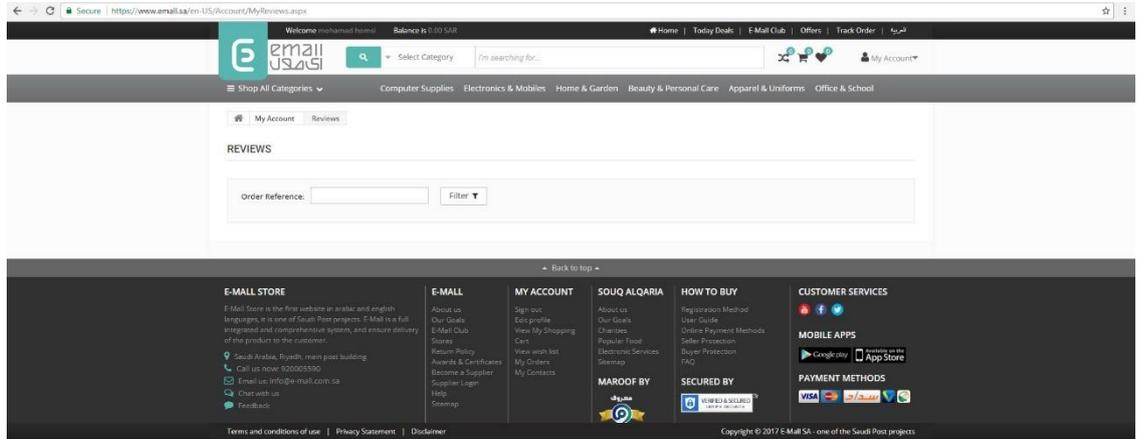
18 Gift Organizer

Move your mouse over “My Account” then Click "Gift Organizer". This module enables you to add occasions and display them in a calendar view with the ability to be displayed either in a month view or in a timeline view. It can also display the previously added occasions in “My Occasions” module.



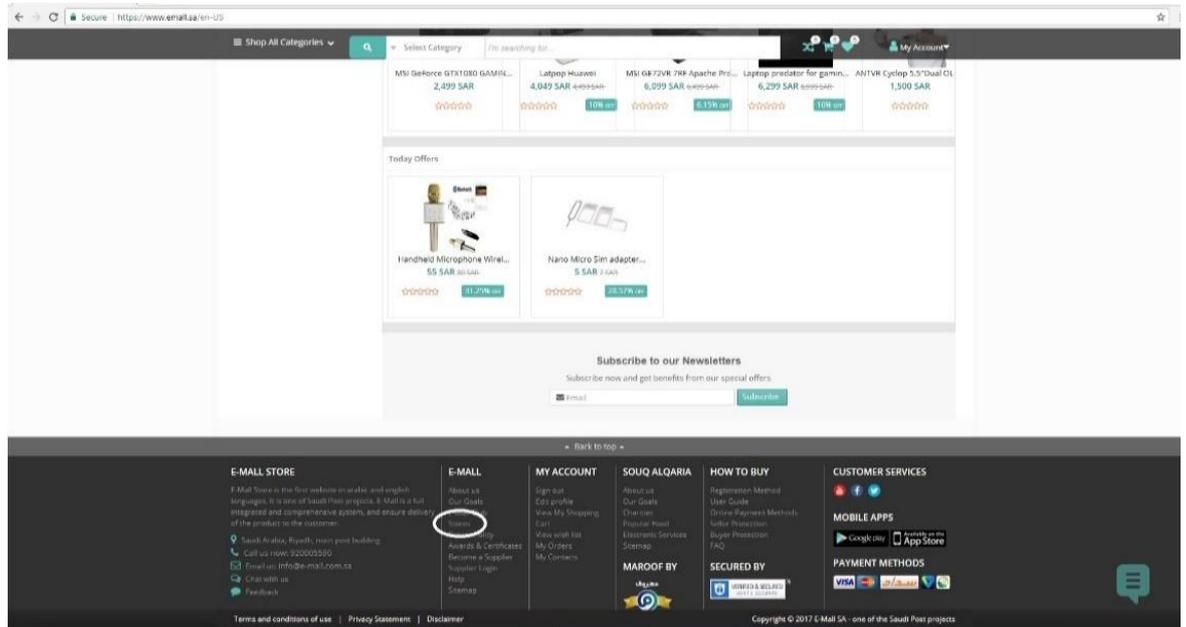
19 Review

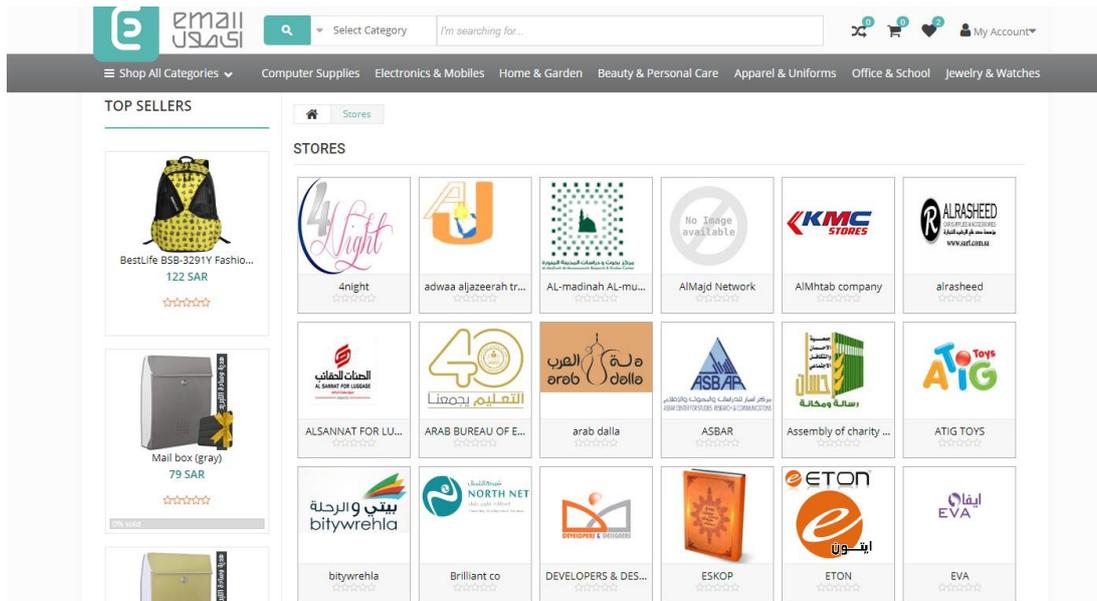
Move your mouse over “My Account” then Click "My Reviews". Using this module, you can see and review the comments on your received products by entering the reference of the order containing the commented product.



20 Stores

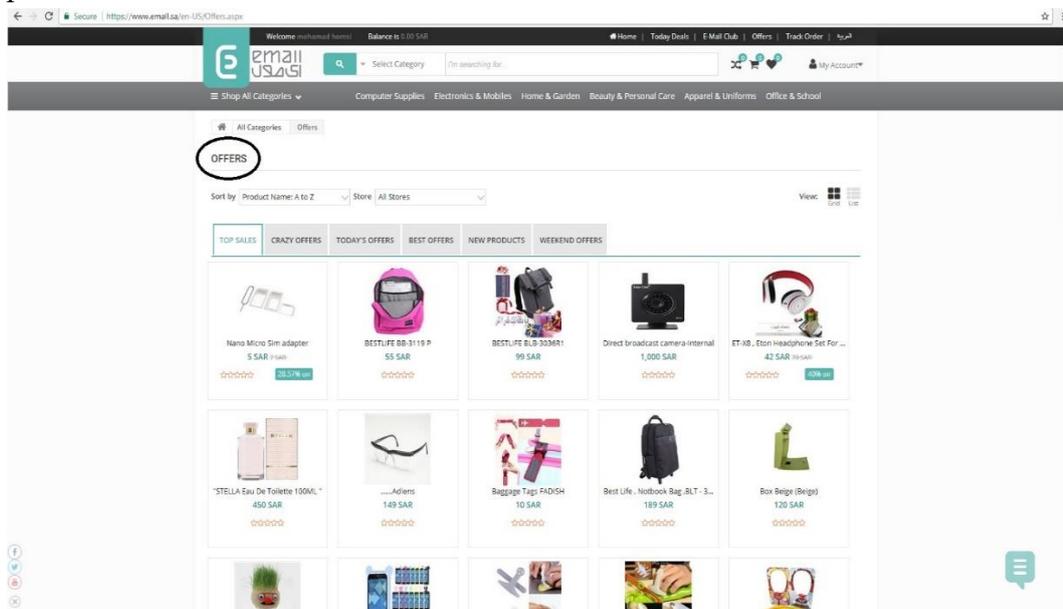
You can access this module by clicking “Stores” in the top menu. This module displays all the stores registered in E-mall.





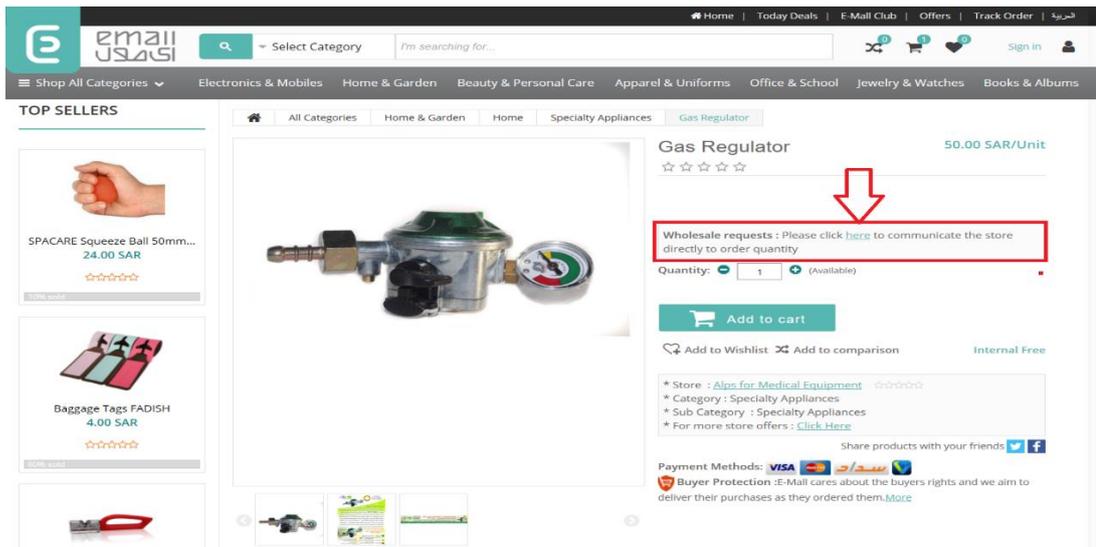
21 Offers

You can access this page by clicking “Offers” in the top menu to can see all the products of the offers available in E-mall such as crazy offers, best offers, new products...

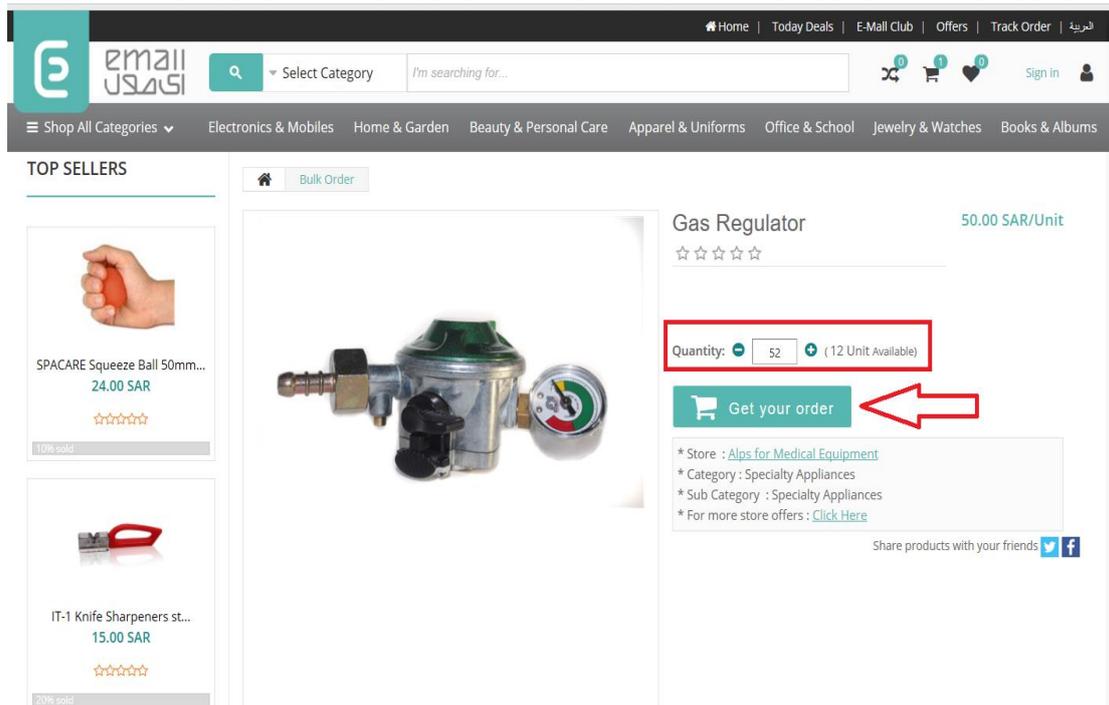


22 Purchase a Bulk Product

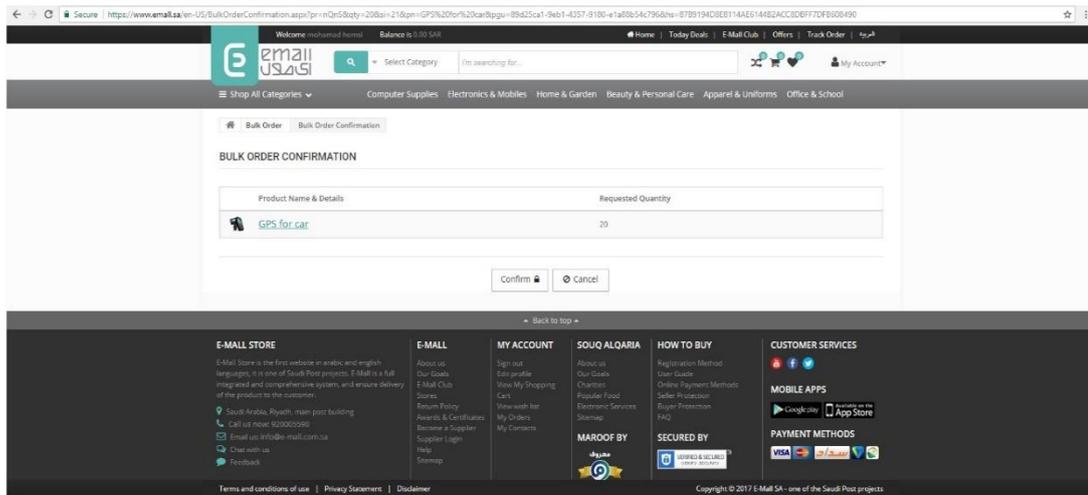
To perform a bulk purchase, find the product you want, and click the button related to this action



Select the quantity and click on "Get your order" waiting for the dealer to respond to you in order to give you the right price for the order according to the quantity you want and then after the approval of the merchant by processing your request.

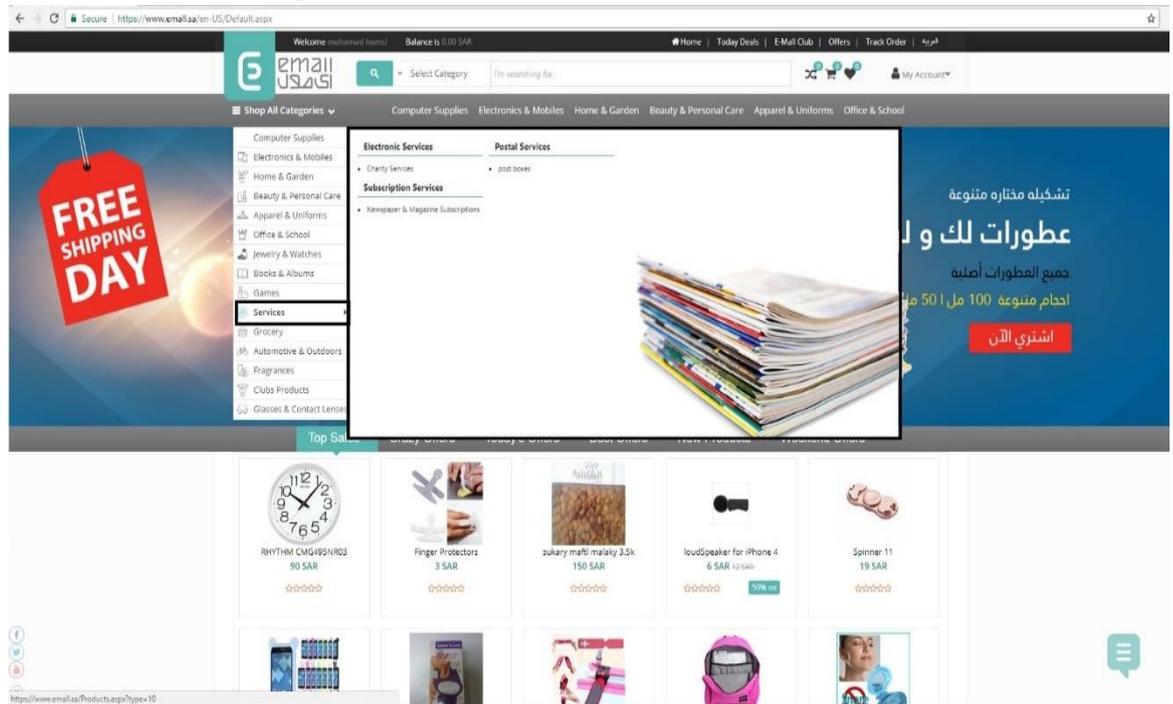


Confirm or cancel your order in this confirmation page

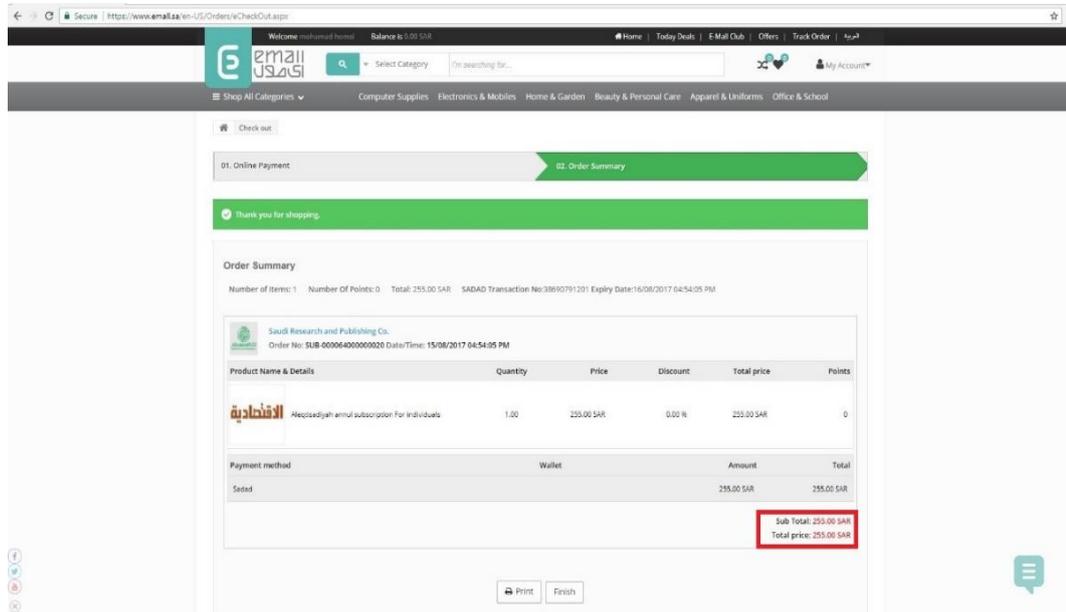


23 Services

To Purchases or Subscribes any of Services you can choose by click on “Services”, will show you 3 kinds of them

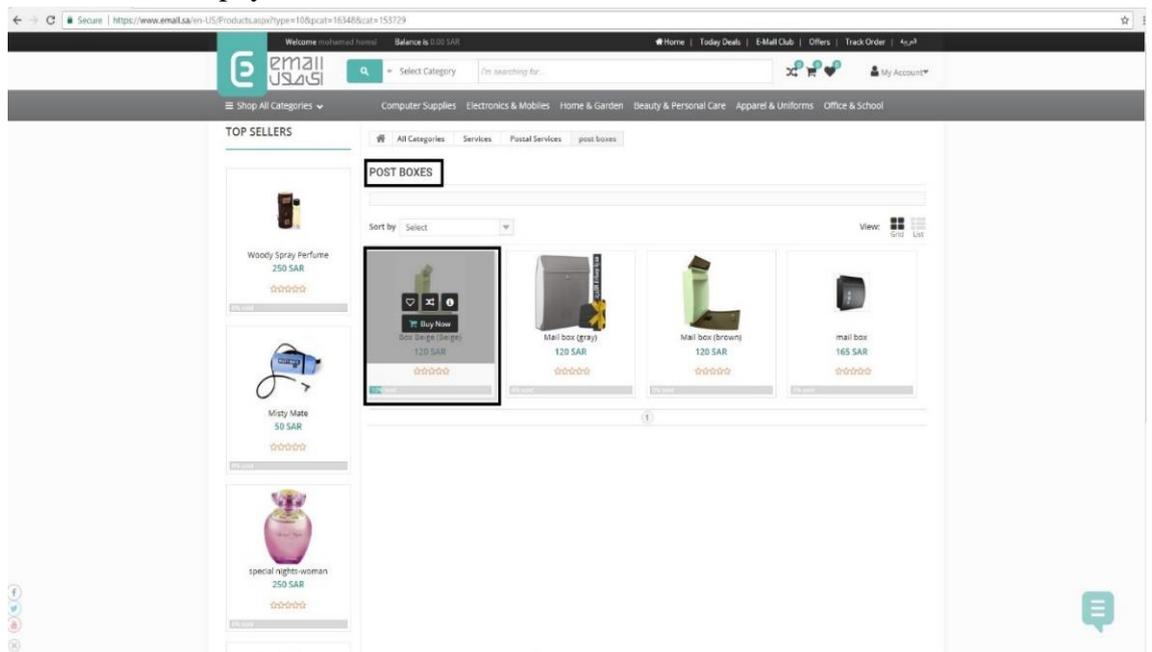


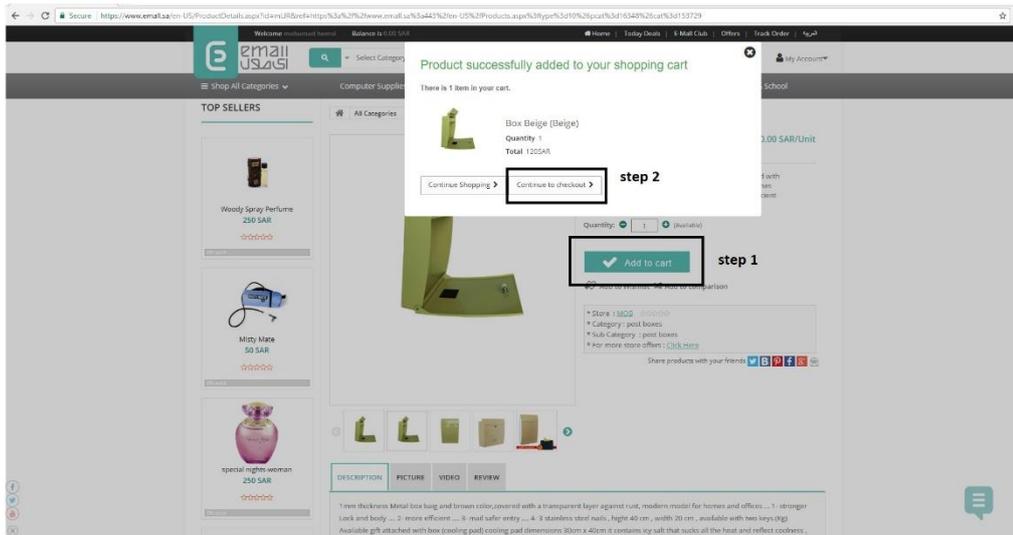
Payment Successful and click on finish or print it



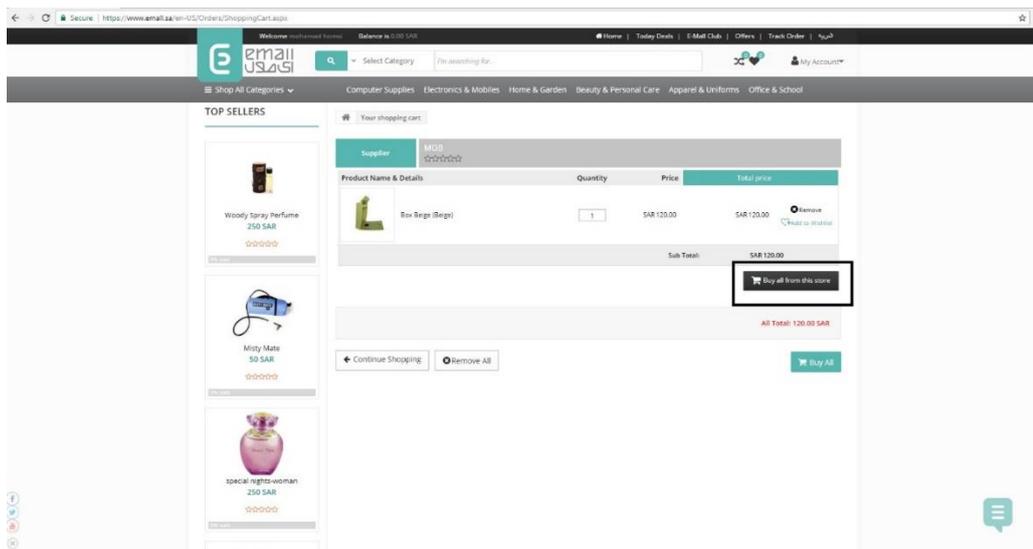
23.2 Postal Services:

Click on Post Boxes and buy any of products
Make order and payment

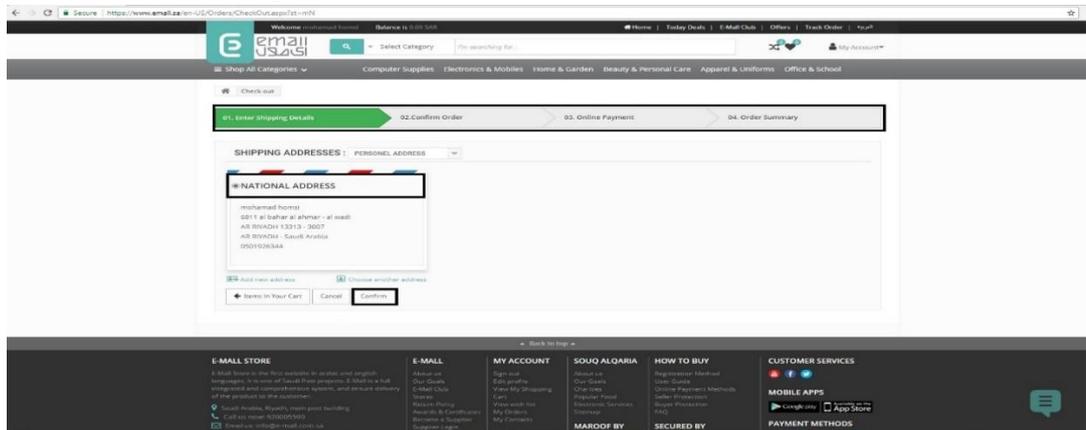




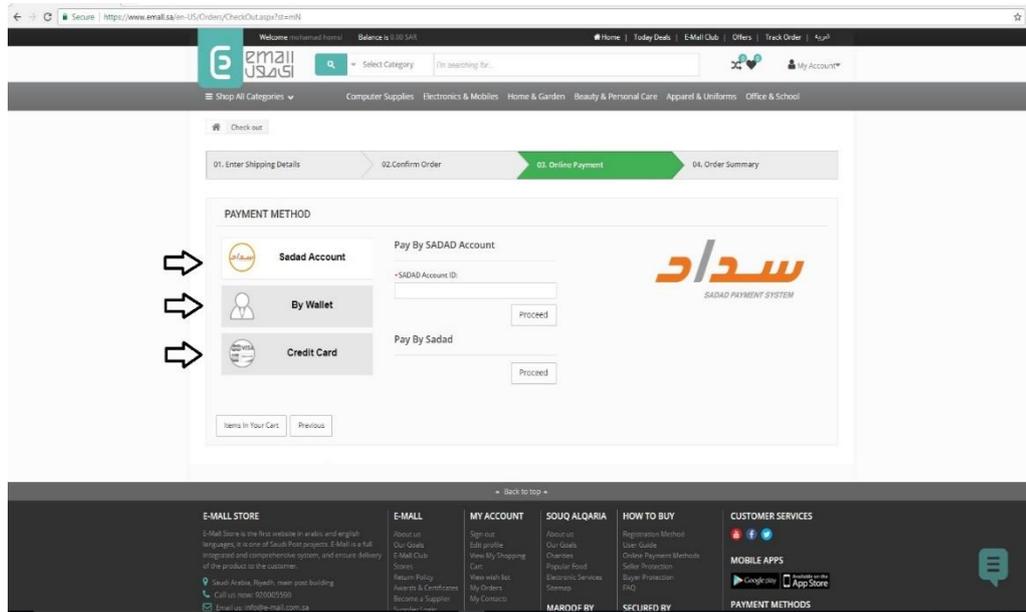
Buy all from this store



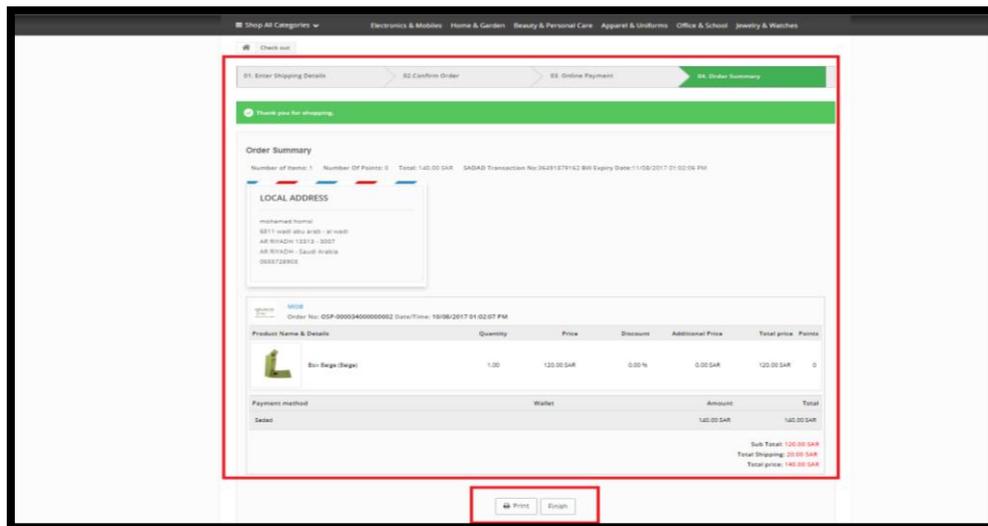
Add Address to complete transaction



Confirm order and click next
Choose any of Payment Methods



Confirm Address and Payment and Click on Finish or you can Print it



23.3 Charity Service

Services that deal with charitable matters.

The screenshot displays the E-Mall website interface. At the top, the user is logged in as 'Welcome Ibrahim Kaddour' with a balance of 0.00 SAR. The navigation bar includes 'Home', 'Today Deals', 'E-Mall Club', 'Offers', and 'Track Order'. Below the navigation bar, there are category links: 'Shop All Categories', 'Computer Supplies', 'Electronics & Mobiles', 'Home & Garden', 'Beauty & Personal Care', 'Apparel & Uniforms', 'Office & School', and 'Jewelry & Watches'. The main content area is titled 'TOP SELLERS' and 'CHARITY SERVICES'. The 'CHARITY SERVICES' section features a grid of products, each with a price and a '100% sold' indicator. The products listed are: 'BestLife BSB-3291Y Fashion...' (122 SAR), 'Mail box (gray)' (79 SAR), 'wider' (500.00 SAR), 'Medical insurance' (1,000.00 SAR), 'spend their lives' (1,000.00 SAR), and 'Hady - Fidyah - Sadaqah (sheep)' (600.00 SAR). There is also a 'Buy Now' button for an 'orphan' item priced at 360.00 SAR.

24 Track Order

You can continue your order by entering your Shipment number

The screenshot displays the E-Mall website interface, specifically the 'Track Order' section. The user is logged in as 'Welcome Ibrahim Kaddour' with a balance of 0.00 SAR. The navigation bar includes 'Home', 'Today Deals', 'E-Mall Club', 'Offers', and 'Track Order'. Below the navigation bar, there are category links: 'Shop All Categories', 'Computer Supplies', 'Electronics & Mobiles', 'Home & Garden', 'Beauty & Personal Care', 'Apparel & Uniforms', 'Office & School', and 'Jewelry & Watches'. The main content area is titled 'TRACK ORDER'. There is a search bar with the text '* Shipment number (start with MALL):' and a 'Search' button. The search bar and button are highlighted with red boxes.

25 My Surveys

On this page, you can evaluate the E-Mall site and ...

Welcome ibrahim kaddour Balance is 0.00 SAR

Home Today Deals E-Mall Club Offers Track Order العربية

Select Category I'm searching for...

Shop All Categories Computer Supplies Electronics & Mobiles Home & Garden Beauty & Per

Welcome ibrahim kaddour Sign out Balance is 0.00 SAR

Change password My Orders My Bulk Orders
Edit profile Wallet Transfer Recharge Account
Feedbacks & Claims View wish list My refund
My Contacts My Occasions My Surveys
My Reviews My Coupons Gift Organizer
Browsing History

MY SURVEYS

Name	Date Answered
Satisfaction rate	06/08/2017 03:29:05 PM
Email evaluation	06/08/2017 03:50:25 PM
do you like web email	15/08/2017 10:52:19 AM
email evolution	15/08/2017 10:52:41 AM
about products?	20/08/2017 02:50:56 PM
about store	20/08/2017 03:28:33 PM

AVAILABLE SURVEYS

[evolution](#)

[Your opinion on new version of EMALL](#)

Back to top

26 Feedback

On this page you can send an inquiry or comment:

If you would like to reach a specific dealer, please select a supplier from the supplier box.

If you would like to inquire about E-Mall, please do not choose to Supplier.

FEEDBACK

CONTACT US

You can contact us using Phone or Email. Please contact for more information on uniffed number: 920005590.
If you have any inquiry please Click here. If you have more inquiry, kindly fill the below form and we will reply to you soon

Subject - --Select--

Feedback title -

Supplier - --Select--

Full Name -

Email -

Comments -

Send

Back to top

E-MALL STORE
E-Mall Store is the first website in arabic and english languages. It is one of Saudi Post projects. E-Mall is a full integrated and comprehensive system, and ensure delivery of the product to the customer.
Saudi Arabia, Riyadh, main post building
Call us now: 920005590
Email us: info@e-mall.com.sa
Chat with us
Feedback

E-MALL
About us
Our Goals
E-Mall Club
Stores
Return Policy
Awards & Certificates
Become a Supplier
Supplier Login
Help
Sitemap

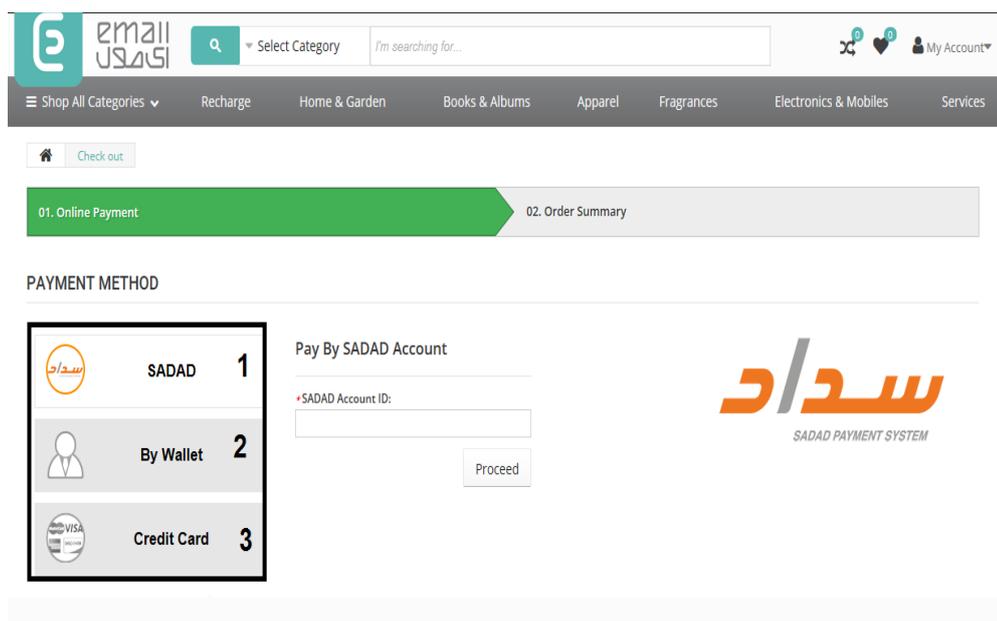
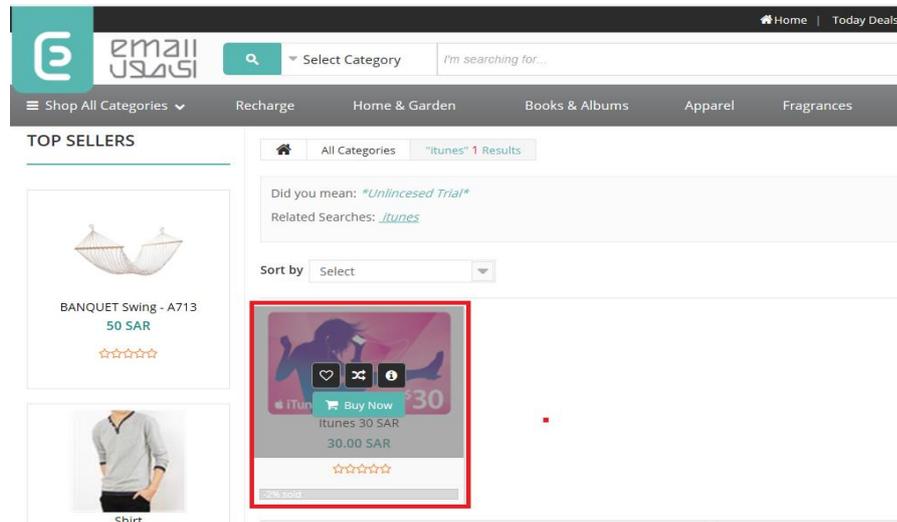
MY ACCOUNT
Sign out
Edit profile
My Shopping Cart
View wish list
My Orders
My Contacts

HOW TO BUY
Registration Method
User Guide
Online Payment Methods
Seller Protection
Buyer Protection
FAQ

CUSTOMER SERVICES
PAYMENT METHODS
VISA
Mada
Saudia
Secured by
VERIFIED & SECURED
MAROOF BY

27 E-cards method buys

Purchasing e-cards the customer can pay through three payment methods Saddad online a wallet or a credit card.



When you choose to buy an iTunes card or others from the wallet, you are shown as clear in the picture to receive your code. There are three steps to complete the purchase. First choose the wallet, then the user name in the website and password, and then proceed to the second step. By selecting a short message or through the site when you pay successfully, the link shows you the possibility of printing as shown in the pictures

[Check out](#)

01. Online Payment 02. Order Summary

E-Voucher

23/12/2017 12:28:26 PM

Order Reference: EVD-000623000000120
Product: iTunes 30 SAR

Activation Code

5213376656849440

Serial Number: 117830082497
Expiry Date :06/08/2018
Amount: 30.00 SAR
Discount: 0.00 SAR
Total: 30.00 SAR

Account Holder

Name: Ilham Mourad
Points Amount: 0
Points Total: 0

Print Finish

SEND RECIEPT BY MAIL

*Email:
 Send

OR

SEND ACTIVATION CODE BY SMS

*Mobile:
Saudi Arabia (+966) Send